

SCOPE OF SERVICES TO BE PERFORMED

Name of Administrative Entity: Ohlone Community College District

Title of Project: WIA Title I Services

Location where services will be performed: Tri-Cities One Stop Career Center/
Fremont at 39155 Liberty Street, Suite B200, Fremont, CA 94538

Type of clients to be served: Job Seekers and Employers

Purpose of the project is to provide Title I services to career center customers

Project objectives: Recruit, assess, and enroll 110 qualified job seekers into Title I services. Follow WIA and LWIB rules and guidelines

Planned program activities: See Exhibit C and D.

ACWIB staff recommends the following performance indicators be used during PY 2004/2005. They may need to be updated if the state changes those of the service delivery area.

<u>EXHIBIT E</u>	Adult	Dislocated Worker
Enrollment:	100%	100%
Exit: (to close out the contract)	100%	100%
Entered Employment Rate:	75%	82%
Entered Employment Rate/Credential:	50%	58%
Wage Gain:	\$3150	
Wage Replacement Rate:		79%

Notations here relate to Page 7 table:

*CONTRACT PLAN RATES are the minimum goal to meet plan for Enrollment, Exits, Entered Employment and Entered Employment with Training and Credential.

Entered Employment Rate (1) and Entered Employment Credential Rate (2) are the Proposed Performance Levels for PY 2002/03.

*CONTRACT PLANS per WIB and State Performance Goals PY 2003-04.

**CONTRACT PLAN RATE for Exits is:

100% of Enrollments for the 1st Year of the Service Period (07/01/2003 - 06/30/2004)

(1) Entered Employment Rate is 75%. Percentage reflects # of Entered Employment exits.

(2) Pre-Post Wage Gain is \$3.00. Percentage reflects average of all post wages.

(3) Entered Employment/Credential Rate is 50%. Percentage reflects # of Entered Employment exits who received Training and Attained a Credential.

Notations here relate to page 8 table:

*CONTRACT PLAN RATES are the minimum goal to meet plan for Enrollment, Exits, Entered Employment and Entered Employment with Training and Credential.

Entered Employment Rate (1) and Entered Employment Credential Rate (2) are the Proposed Performance Levels for PY 2002/03.

*CONTRACT PLANS per WIB and State Performance Goals PY 2003-04

**CONTRACT PLAN RATE for Exits is:

100% of Enrollments for the 1st Year of the Service Period (07/01/2003 - 06/30/2004)

(1) Entered Employment Rate is 81%. Percentage reflects # of Entered Employment exits.

(2) Pre-Post Wage Replacement is 79%. Percentage reflects average of all post wages.

(3) Entered Employment/Credential Rate is 58%. Percentage reflects # of Entered Employment exits who received Training and Attained a Credential.

CONTRACT PERFORMANCE INDICATORS REPORT

Service Period July 1, 2003 through June 30, 2005

Data Current to August 30, 2004

Funding Allocation Period 2003-2004

ADULT

One Stop Career Centers	Outcomes/Performance Indicators													
	Staff Assisted/Intensive/Training				Exits			Entered Employment				Ent Emp w/Trng & Cred		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Ent Emp w Trng	Attain Credential	Ent Emp & Credential Rate (2)
Alameda	0	19	19	100%	11	19	58%	8	13	62%	73%	4	5	80%
Berkeley Worksource	0	25	25	100%	25	25	100%	12	16	75%	48%	8	9	89%
Eden Area	0	32	32	100%	25	32	78%	21	20	105%	84%	14	15	93%
Tri-Cities Fremont	0	25	25	100%	25	25	100%	21	16	131%	84%	4	5	80%
Tri-Cities Newark	0	21	21	100%	21	21	100%	21	14	150%	100%	13	14	93%
Tri-Valley	0	24	24	100%	13	24	54%	11	16	69%	85%	11	13	85%
TOTALS	0	146	146	100%	120	146	82%	94	95	99%	78%	54	61	89%
*CONTRACT PLAN RATES				100%			50%				72%			50%

*CONTRACT PLAN RATES are the minimum goal to meet plan for Enrollment, Exits, Entered Employment and Entered Employment with Training and Credential.

Entered Employment Rate (1) and Entered Employment Credential Rate (2) are the Proposed Performance Levels for PY 2002/03.

*CONTRACT PLANS per WIB and State Performance Goals PY 2003-04

**CONTRACT PLAN RATE for Exits is: 50% of Enrollments for the 1st Year of the Service Period (07/01/2003 - 06/30/2004)

100% of Enrollments for the 2nd Year of the Service Period (07/01/2004 - 06/30/2005)

1) Entered Employment Rate is 72%. Percentage reflects # of Entered Employment exits.

2) Entered Employment/Credential Rate is 50%. Percentage reflects # of Entered Employment exits who received Training and Attained a Credential

CONTRACT PERFORMANCE INDICATORS REPORT
Service Period July 1, 2003 through June 30, 2005
Data Current to August 30, 2004

Funding Allocation Period 2003-2004

DISLOCATED WORKER

One Stop Career Centers	Outcomes/Performance Indicators													
		Staff Assisted/Intensive/Training			Exits			Entered Employment				Ent Emp w/Trng & Cred		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Enter Emp w/Trng	Attained Credential	Ent Emp & Credential Rate (2)
Alameda	0	21	21	100%	7	21	33%	7	17	41%	100%	3	4	75%
Richmondworks	0	70	73	96%	17	73	23%	17	55	31%	100%	9	12	75%
Eden Area	0	105	105	100%	53	105	50%	41	80	51%	77%	13	17	76%
Tri-Cities Fremont	0	61	61	100%	56	61	92%	43	46	93%	77%	8	9	89%
Tri-Cities Newark	0	41	41	100%	34	41	83%	31	30	103%	91%	10	11	91%
Tri-Valley	0	48	48	100%	17	48	35%	17	36	47%	100%	5	6	83%
TOTALS		346	349	99%	184	349	53%	156	264	59%	85%	48	59	81%
*CONTRACT PLAN RATES				100%			50%	100%			79%			58%

***CONTRACT PLAN RATES** are the minimum goal to meet plan for Enrollment, Exits, Entered Employment and Entered Employment with Training and Credential.

Entered Employment Rate (1) and Entered Employment Credential Rate (2) are the Proposed Performance Levels for PY 2002/03.

***CONTRACT PLANS** per WIB and State Performance Goals PY 2003-04

****CONTRACT PLAN RATE** for Exits is:

50% of Enrollments for the 1st Year of the Service Period (07/01/2003 - 06/30/2004)

100% of Enrollments for the 2nd Year of the Service Period (07/01/2004 - 06/30/2005) (1) Entered Employment Rate is 79%. Percentage reflects # of Entered Employment exits.

(2) Entered Employment/Credential Rate is 58%. Percentage reflects # of Entered Employment exits who received Training and Attained a Credential.

CONTRACT PERFORMANCE INDICATORS REPORT
 Service Period July 1, 2004 through June 30, 2006

Data Current to August 30, 2004

Funding Allocation Period 2004-2005

DISLOCATED WORKER

One Stop Career Centers	Outcomes/Performance Indicators													
	Staff Assisted/Intensive/Training				Exits			Entered Employment				Ent Emp w/Trng & Cred		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Enter Emp w/Trng	Attained Credential	Ent Emp & Credential Rate (2)
Alameda	0	6	28	21%	0	28	0%	0	23	0%	#DIV/0!	0	0	#DIV/0!
Richmondworks	0	0	40	0%	0	40	0%	0	33	0%	#DIV/0!	0	0	#DIV/0!
Eden Area	0	6	83	7%	0	83	0%	0	69	0%	#DIV/0!	0	0	#DIV/0!
Tri-Cities Fremont	0	62	49	127%	0	49	0%	0	41	0%	#DIV/0!	0	0	#DIV/0!
Tri-Cities Newark	0	15	34	44%	0	34	0%	0	28	0%	#DIV/0!	0	0	#DIV/0!
Tri-Valley	0	22	39	56%	0	39	0%	0	32	0%	#DIV/0!	0	0	#DIV/0!
TOTALS		111	273	41%	0	273	0%	0	226	0%	#DIV/0!	0	0	#DIV/0!
*CONTRACT PLAN RATES				100%		50%	100%				81%			58%

*CONTRACT PLAN RATES are the minimum goal to meet plan for Enrollment, Exits, Entered Employment and Entered Employment with Training and Credential.

Entered Employment Rate (1) and Entered Employment Credential Rate (2) are the Proposed Performance Levels for PY 2004/05.

*CONTRACT PLANS per WIB and State Performance Goals PY 2004-05

**CONTRACT PLAN RATE for Exits is: 50% of Enrollments for the 1st Year of the Service Period (07/01/2004 - 06/30/2005)

100% of Enrollments for the 2nd Year of the Service Period (07/01/2005 - 06/30/2006) (1) Entered Employment Rate is 81%. Percentage reflects # of Entered Employment exits.

(2) Entered Employment/Credential Rate is 58%. Percentage reflects # of Entered Employment exits who received Training and Attained a Credential.

CONTRACT PERFORMANCE INDICATORS REPORT
 Service Period July 1, 2004 through June 30, 2006
 Data Current to August 30, 2004

ADULT

Funding Allocation Period 2004-2005

One Stop Career Centers	Outcomes/Performance Indicators													
	Staff Assisted/Intensive/Training				Exits			Entered Employment				Ent Emp w/Trng & Cred		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Ent Emp w Trng	Attain Credentia l	Ent Emp & Credentia l Rate (2)
Alameda	0	10	21	48%	0	21	0%	0	16	0%	#DIV/0!	0	0	#DIV/0!
Pro Path	0	0	39	0%	0	39	0%	0	30	0%	#DIV/0!	0	0	#DIV/0!
Eden Area	0	9	45	20%	0	45	0%	0	34	0%	#DIV/0!	0	0	#DIV/0!
Tri-Cities Fremont	0	17	28	61%	0	28	0%	0	21	0%	#DIV/0!	0	0	#DIV/0!
Tri-Cities Newark	0	19	22	86%	6	22	27%	5	17	29%	83%	5	6	83%
Tri-Valley	0	18	28	64%	0	28	0%	0	21	0%	#DIV/0!	0	0	#DIV/0!
TOTALS	0	73	183	40%	6	183	3%	5	139	4%	83%	5	6	0%
*CONTRACT PLAN RATES				100%			50%	100%			75%			50%

*CONTRACT PLAN RATES are the minimum goal to meet plan for Enrollment, Exits, Entered Employment and Entered Employment with Training and Credential.

Entered Employment Rate (1) and Entered Employment Credential Rate (2) are the Proposed Performance Levels for PY 2004/05.

*CONTRACT PLANS per WIB and State Performance Goals PY 2004-05

**CONTRACT PLAN RATE for Exits is: 50% of Enrollments for the 1st Year of the Service Period (07/01/2004 - 06/30/2005)

100% of Enrollments for the 2nd Year of the Service Period (07/01/2005 - 06/30/2006) (1) Entered Employment Rate is 75%. Percentage reflects # of Entered Employment exits.

(2) Entered Employment/Credential Rate is 50%. Percentage reflects # of Entered Employment exits who received Training and Attained a Credential.

CONTRACT PERFORMANCE INDICATORS REPORT
 Service Period July 1, 2003 through June 30, 2004
 Data Current to August 30, 2004

Funding Allocation Period 2003-2004

CORE B/Enhancement - ADULT

One Stop Career Centers	Outcomes/Performance Indicators													
	Staff Assisted/Intensive/Training				Exits			Entered Employment				Pre-Post Wage Comparison		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Achieve Wage Gain	Not Achieved	Amt of Wage Gain
Alameda	0	0	0	0%	0	0	0%	0	0	0%	0%	0	0	\$0.00
Berkeley Worksource	0	39	49	80%	39	49	80%	16	35	46%	41%	15	1	\$11.97
Eden Area	0	38	38	100%	38	38	100%	38	27	141%	100%	26	12	\$7.41
Tri-Cities Fremont	0	23	24	96%	19	24	79%	18	17	106%	95%	8	9	\$4.38
Tri-Cities Newark	0	13	11	118%	10	11	91%	8	8	100%	80%	4	4	\$6.03
Tri-Valley	0	26	30	87%	15	30	50%	13	22	59%	87%	9	4	\$15.73
TOTALS	0	139	152	91%	121	152	80%	93	109	85%	77%	62	30	\$7.59

Special Projects	Staff Assisted/Intensive/Training				Exits			Entered Employment				Ent Emp w/Trng & Cred		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Ent Emp w Trng	Attain Credentia I	Ent Emp & Credentia I Rate (2)
Customized Training	0	33	60	55%	21	60	35%	21	40	53%	100%	21	21	100%
TOTALS	0	33	60	55%	21	60	35%	21	40	53%	100%	21	21	100%
*CONTRACT PLAN RATES				100%			100%				81%			58%

See page 2 for additional notations regarding tables on this page.

CONTRACT PERFORMANCE INDICATORS REPORT

Service Period July 1, 2003 through June 30, 2004

Funding Allocation Period 2003-2004

Data Current to August 30, 2004

CORE B/Enhancement - DISLOCATED
WORKER

Outcomes/Performance Indicators														
One Stop Career Centers	Staff Assisted/Intensive/Training				Exits			Entered Employment				Pre-Post Wage Comparison		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Achieve Wage Replace	Not Achieved	% of Wage Replace
Alameda	0	0	0	0%	0	0	0%	0	0	0%	0%	0	0	0%
Richmondworks	0	25	25	100%	22	25	88%	21	20	105%	95%	17	4	98%
Eden Area	0	43	37	116%	43	37	116%	41	29	141%	95%	35	6	129%
Tri-Cities Fremont	0	1	10	10%	1	10	10%	1	8	13%	100%	1	0	89%
Tri-Cities Newark	0	4	5	80%	3	5	60%	2	4	50%	67%	2	0	94%
Tri-Valley	0	9	10	90%	5	10	50%	5	8	63%	100%	3	2	94%
TOTALS	0	82	87	94%	74	87	85%	70	69	101%	95%	58	12	101%
*CONTRACT PLAN RATES				100%			100%				81%			79%
One Stop Career Centers	Staff Assisted/Intensive/Training				Exits			Entered Employment				Ent Emp w/Trng & Cred		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Ent Emp w Trng	Attain Credential	Ent Emp & Credential Rate (2)
Pro Path Technology	0	134	150	89%	54	150	36%	54	119	45%	100%	19	19	100%
TOTALS	0	134	150	89%	54	150	36%	54	119	45%	100%	19	19	100%

*CONTRACT PLAN RATES				100%		100%	100%		81%		58%
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Exhibit F - Page 9

CONTRACT PERFORMANCE INDICATORS REPORT

Service Period July 1, 2004 through June 30, 2006

Funding Allocation Period 2004-2005

Data Current to August 30, 2004

CORE B/Ehancement - ADULT

		Outcomes/Performance Indicators													
One Stop Career Centers		Staff Assisted/Intensive/Training			Exits			Entered Employment				Pre-Post Wage Comparison			
		In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Achieve Wage Gain	Not Achieved	Amt of Wage Gain
Alameda		0	0	17	0%	0	17	0%	0	13	0%	#DIV/0!	0	0	\$0.00
Pro Path Technology		0	0	39	0%	0	39	0%	0	30	0%	#DIV/0!	0	0	\$0.00
Eden Area		0	17	74	23%	4	74	5%	4	56	7%	100%	4	0	\$5.20
Tri-Cities Fremont		0	17	40	43%	15	40	38%	15	30	50%	100%	12	3	\$13.56
Tri-Cities Newark		0	7	23	30%	0	23	0%	0	18	0%	#DIV/0!	0	0	\$0.00
Tri-Valley		0	2	35	6%	0	35	0%	0	27	0%	#DIV/0!	0	0	\$0.00
TOTALS		0	43	228	19%	19	228	8%	19	174	11%	100%	16	3	\$18.76
*CONTRACT PLAN RATES					100%		100%	100%				75%			\$3.00
Special Projects		Staff Assisted/Intensive/Training			Exits			Entered Employment				Ent Emp w/Trng & Cred			
		In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Ent Emp w Trng	Attain Credential	Ent Emp & Credential Rate (2)
Customized Training		0	33	60	55%	21	60	35%	21	40	53%	100%	21	21	100%
TOTALS		0	33	60	55%	21	60	35%	21	40	53%	100%	21	21	100%
*CONTRACT PLAN RATES					100%		100%	100%				75%			50%

*CONTRACT PLAN RATES are the minimum goal to meet plan for Enrollment, Exits, Entered Employment and Entered Employment with Training and Credential.

Entered Employment Rate (1) and Entered Employment Credential Rate (2) are the Proposed Performance Levels for PY 2004/05.

***CONTRACT PLANS per WIB and State Performance Goals PY 2004-05**

****CONTRACT PLAN RATE for Exits is:**

100% of Enrollments for the 1st Year of the Service Period (07/01/2004 - 06/30/2005)

(1) Entered Employment Rate is 75%. Percentage reflects # of Entered Employment exits.

(2) Wage Gain Rate is \$3.00 gain from pre to post wage. Percentage reflects Total \$ of wage gain divided by the # of customers who had a wage gain.

CONTRACT PERFORMANCE INDICATORS REPORT

Service Period July 1, 2004 through June 30, 2006

Data Current to August 30, 2004

Funding Allocation Period 2004-2005

CORE B - DISLOCATED WORKER

One Stop Career Centers	Outcomes/Performance Indicators													
	Staff Assisted/Intensive/Training				Exits			Entered Employment				Pre-Post Wage Comparison		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Achieve Wage Replace	Not Achieved	% of Wage Replace
Alameda	0	0	22	0%	0	22	0%	0	19	0%	#DIV/0!			#DIV/0!
Richmondworks	0	0	42	0%	0	42	0%	0	35	0%	#DIV/0!			#DIV/0!
Eden Area	0	21	104	20%	2	104	2%	2	86	2%	100%	2	0	137%
Tri-Cities Fremont	0	8	60	13%	7	60	12%	7	50	14%	100%	5	2	246%
Tri-Cities Newark	0	1	33	3%	0	33	0%	0	28	0%	#DIV/0!			#DIV/0!
Tri-Valley	0	1	46	2%	0	46	0%	0	38	0%	#DIV/0!			#DIV/0!
TOTALS	0	31	307	10%	9	307	3%	9	256	4%	100%	7	2	#DIV/0!
*CONTRACT PLAN RATES				100%			100%				81%			79%

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**CONTRACT PLAN RATE for Exits is: 100% of Enrollments for the 1st Year of the Service Period (07/01/2004 - 06/30/2005)

(1) Entered Employment rate is 81% Percentage reflects # of Entered Employment exits. (2) Wage Replacement rate is 79%. Percentage reflects Total % or wage replacement of pre-wage by post-wage.

CONTRACT PERFORMANCE INDICATORS REPORT

Service Period July 1, 2004 through June 30, 2006

Data Current to August 30, 2004

Enhancement Project - DISLOCATED
WORKER

Funding Allocation Period 2004-2005

Special Projects	Outcomes/Performance Indicators													
	Staff Assisted/Intensive/Training				Exits			Entered Employment				Ent Emp w/Trng & Cred		
	In Process	ACTUAL Enrolled	Contract End Plan	% Of Plan	ACTUAL Exits	Contract End Plan	% Of Plan	ACTUAL Enter Emp	Contract End Plan	% Of Plan	Ent Emp Rate (1)	Ent Emp w Trng	Attain Credential	Ent Emp & Credential Rate (2)
Pro Path NEG - Grant 744	0	119	150	79%	19	150	13%	19	119	16%	100%	1	1	100%
*CONTRACT PLAN RATES				100%		100%	100%				81%			58%
City of Oakland	0	17	33	52%	0	33	0%	0	27	0%	0%	0	0	0%
County of Alameda	2	24	60	40%	0	60	0%	0	48	0%	0%	0	0	0%
City of Richmond	0	42	100	42%	0	100	0%	0	80	0%	0%	0	0	0%
Public Service - Grant 542	2	83	193	43%	0	193	0%	0	155	0%	0%	0	0	0%
*CONTRACT PLAN RATES				100%		100%	100%				80%			40%

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**CONTRACT PLAN RATE for Exits is:

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(1) Entered Employment Rate is 81%. Percentage reflects # of Entered Employment exits.

(2) Entered Employment/Credential Rate is 58%. Percentage reflects # of Entered Employment exits who received Training and Attained a Credential.