

# An IT Vision for Ohlone College

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# VISION

- Information Technology at Ohlone College will
  - Support and align with the College’s mission, goals, and objectives, and the processes that create them
  - Increase institutional understanding of the college, our students and our community
  - Provide opportunities for innovation while recognizing the need for stability, performance and ease-of-use
  - Respond to the evolving needs of our faculty and staff
  - Help students achieve learning outcomes and academic goals
  - Strengthen the relationships among our students, faculty, staff and community
  - Secure the College’s data and digital assets, and conserve financial resources where prudent



## Vision

Support and align with the College's mission, goals, and objectives, and the processes that create them

| Now  | Next  | Long-term   |
|--|---|---|
| IT Governance is defined and a Technology Master Plan exists | Link College Planning and IT Governance<br><br>Incorporate the Tech Master Plan with the Strategic Plan | Create feedback loop and consultative role for IT during Program Review / Improvement Objective development |



## Vision

Increase institutional understanding of the college, our students and our community.

| Now  | Next   | Long-term  |
|--|--|--|
| Limited ad hoc capabilities, focused on “data” | Develop a reporting strategy with Key Performance Indicators and more advanced tools | Combine and normalize data from multiple sources in a data warehouse |



## Vision

Provide opportunities for innovation while recognizing the need for stability, performance and ease-of-use

| Now  | Next  | Long-term  |
|--|---|--|
| One-time funding sources encourage innovation among groups on campus | Implement a process to evaluate innovation projects | Create structures to pilot and scale selected innovations where appropriate within the College |

## Vision

Respond to the evolving needs of our faculty and staff

| Now  | Next  | Long-term   |
|--|---|---|
| Limited self-service capabilities for faculty and staff computer issues. | Increase transparency and feedback within the problem resolution process; improve access to information | Identify and implement an IT Service Management (ITSM) methodology. |

## Vision

Help students achieve learning outcomes and academic goals

| Now  | Next  | Long-term  |
|--|---|--|
| Focus on “Access” to technology: computers, classroom technology, etc. | Expand ability for the District to communicate with students via technology | Aggregate student IT services within a Web Portal as a “One stop shop” |



## Vision

Secure the College's data and digital assets, and conserve financial resources where prudent.

| Now   | Next   | Long-term  |
|---|--|--|
| Conventional back up methods and security policies in place | Leverage NCHST as a recovery site to Fremont | Configure and deploy technology to allow for a more proactive approach to security |

Thank you