

## **Emergency Student Housing Program**

**The Emergency Student Housing Program of Ohlone College has been made to provide students with resources about various Tri-City area Homeless shelters.**

### **Project Independence**

Tri-City Homeless Coalition  
40849 Fremont Blvd.  
Fremont, CA 94538  
Tel: 510-252-0910

Project Independence (PI) helps youth, from 18 to 24, who have aged out of the foster care system, as well as probation youth and their children by providing them with affordable housing linked to comprehensive supportive services. PI youth live in subsidized apartments at scattered sites and participate in weekly comprehensive case management, education and vocational training, employment placement, financial literacy training, mental and physical healthcare and addiction recovery programs.

Foster youth must be employed before entering the program and be able to pay a deposit and one month's rent. All youth start the program by paying one third of their income towards rent then gradually increase the amount of rent they pay as they become more independent.

For more information about Project Independence, please contact Marybeth McCarthy, Project Independence Director, at (510) 739-1945 ext. 208 or email [mmccarthy@tricityhomeless.org](mailto:mmccarthy@tricityhomeless.org) or visit: <http://www.tricityhomeless.org>

### **Shelter Against Violent Environments (SAVE)**

39155 Liberty Street suite C310  
Fremont, CA 94538  
24-Hour Crisis Line: (510) 794-6055  
Phone: 510-574-2250

**SAVE** is a non-profit community-based organization founded in 1976 to address the needs of people experiencing family violence. SAVE offers complete services from crisis to the establishment of a violence-free, self-sufficient life.

To be a part of the SAVE program, you must call the 24-Hour Crisis Line where a phone assessment will determine if you are indeed in need of emergency shelter. After this, there will be a comprehensive in person interview which will determine the seriousness of the situation. After the interview, if you comply with all the rules of the SAVE program, you can stay at the shelter for as long as 90 days until you are able to get back up on your feet.

SAVE will assist any victim of domestic violence regardless of age, gender, sexual orientation, disability, ethnicity, language spoken, or geographic location.

For more information please visit: <http://www.save-dv.org>

**Emergency Shelter Program, Inc.**

22634 Second Street #205

Hayward, CA 94541

Phone: (510)581-5626

24-hour hotline (888-339-SAFE)

“The mission of Emergency Shelter Program, Inc. is to provide shelter, support and education to women and children who are the victims of domestic violence or homelessness and to provide safe challenging and nurturing childcare for children in the community.”

ESP operates one of Alameda County's most established shelters for victims of domestic violence and homelessness. At our 32-bed shelter, we provide confidential housing, food, counseling, and advocacy for approximately 220-260 women and children each year. Our dedicated staff assists women in developing the skills and resources, both personal and economic, for self-sufficiency. The children's program provides tutoring, activities, and counseling for the youth at our shelter. ESP's 24-hour hotline (888-339-SAFE) provides information and referrals to over 5,000 women and children per year.

ESP can provide shelter for up to 4 months along with comprehensive counseling services, safe-escape advice, legal assistance, and housing assistance. Please call the 24-hour hotline to get help

For more information please visit: <http://www.espca.org/index.htm>

**BOSS- Building Opportunities Self Sufficiency**

2065 Kittredge Street

Suite E, Berkeley, CA 94704

Phone (510) 649-1930

Fax (510) 649-0627

Building Opportunities for Self-Sufficiency (BOSS) is a community-based nonprofit organization in Alameda County that has served over 60,000 homeless individuals and families since 1971. BOSS's goal is to help homeless people move from the streets into shelters, transitional housing, and permanent homes, whatever their income or levels of disability. BOSS provides all homeless individuals and families with Case managers that provide counseling services along with financial literacy advice. The process to begin is to call the drop in center or multi-agency number at (510) 843-3700 where an intake will be taken over the phone followed by a call whenever a bed is available. For transitional housing, you must first call and reserve a spot on the waiting list from where you will be directed to your new home when it becomes available for stay. The length of the stay depends on the need of the individual/family.

For more information please visit: <http://www.self-sufficiency.org/>

### **Andre House of Oakland**

851 40th Street  
Oakland, CA 94608  
Phone: (510)420-0794

The Andre House offers hospitality and shelter for men who are seeking to change their lives. We provide shelter to six men who have been homeless and jobless because of addictions and who have completed a program of rehabilitation. Our guests stay for a period of up to six months. There is an emphasis on community, encouraging our guests to be support to one another in recovery and to build a trusting and safe environment where fellowship is shared. Our guests are required to have a job or must seek employment during their stay. There is no fee for room and board; the guests are expected to save half of their income. Andre House offers other ministries of outreach into the community, providing for the needs of the poor and homeless with food, clothing, furniture, and support.  
For more information please call (510) 420-0794

### **Twenty-Four Hour Oakland Parent-Teacher Children's Center**

4700 International Blvd.  
Oakland, 94601  
Phone (510)534-6030

The 24-Hour Emergency Shelter & Transitional Housing was started in 1990 as the need for shelter was brought to the attention of the Center by their students between the ages of 2 to 5. Many of the small pre-school children at that time would make statements to their teachers "My mommy and I slept in the car last night". As an answer to this outcry, many of the staff came together and rented a two-bedroom apartment.

The goal for this program is to provide shelter to women & children who are temporary or at risk for homelessness due to domestic violence, loss of job and inability to pay for housing because with their income they cannot afford housing. Many of these women have minimum wage employment. To become part of the program you must go through a screening over the phone and must have had a taken a TB test two years prior to applying for the program. The initial stay is 30 days but an extension can be made for those in need.

The Center has a main shelter, a duplex and two houses. The main shelter has 8 bedrooms and the duplexes have two bedrooms each. Altogether there are 24 beds providing either short-term emergency shelter or longer term transitional housing(from 30 to 90 days) to single women, women with children, age 12 and under. Parenting classes, workshops and childcare are provided. Residents must be clean and sober for 90 days and willing to volunteer within the agency. Weekly house meeting are held and residents are required to save 10% of their monthly gross income. Referrals to outside counseling are also provided.

For more information please visit: [www.24hourcenter.com](http://www.24hourcenter.com)

## **Homeless Services**

### **Palo Alto Urban Ministry(InnVision)**

400 Mitchell Ln.  
Palo Alto, CA 94301  
(650) 853-8672

Urban Ministry serves the Mid-Peninsula community and working closely with that community to help the homeless to find ways of breaking the cycle of homelessness so they can become productive members of the community.

The Drop-in Center in downtown Palo Alto serves more than a 150 people a day who want to have breakfast, get toiletries or other basic survival gear, meet others, make phone calls, access voicemail services, pick up mail and get free transportation vouchers. The Drop-In Center allows case managers to build relationships of trust to help homeless people find shelter, medical care, substance abuse programs and jobs. Volunteer doctors provide on-site medical care weekly. To live in the shelter, you must fill out a waitlist application for permanent housing before a final screening where your income status will be reviewed. This emergency shelter rotates monthly among faith-based organizations in Palo Alto and Menlo Park. Between 13 and 18 men and women stay up to 90 days and receive a hot meal at night and breakfast in the morning. During their stay they meet regularly with case managers and develop a plan to deal with issues that have led to their homelessness.

The goal is to move clients into transitional housing within 90 days.

For more information please visit: <http://64.143.90.22/umpa.html>

### **Maple Street Shelter**

1580A Maple Street  
Redwood City, CA 94063  
(650) 364- 1150

Maple Street Shelter in Redwood City provides safe, short-term and mid-term transitional housing and comprehensive, on-site support services for up to 76 homeless single adults at a time. There are 32 beds for short-term shelter and 44 beds for mid-term transitional housing. Men and women can stay in the short-term program for up to 60 days, while the transitional program offers housing for 3-6 months. To be a part of the transitional program, the guest must have some type of income and save 50% of it in order to afford their own place. Short-term guests share communal dorm rooms, while transitional residents are provided with their own individual cubicles. St. Anthony's Kitchen provides hot meals, supplemented by food from Second Harvest Food Bank. There is a food pantry, clothing closet, and donations of household goods. Volunteers provide computer tutoring and resume development during the evening hours. A free shuttle bus is used to provide transportation to the nearest public transit hub in Redwood City. A TB-test and a referral are required by all individuals who want to be in the program. Over 80% of program graduates are rapidly and permanently re-housed.

For more information please visit: <http://www.shelternetwork.org/maple.html>

### **Episcopal Community Services- The Next Door**

1001 Polk Street  
San Francisco CA, 94109  
(415) 292-2180

A transitional shelter focused on case management for homeless individuals 18 or older. The shelter provides a total of 100 beds for women and 150 beds for men. Bed spaces are for clients who are willing to participate in the case management program. Maximum length of stay is 6 months. Limited storage space and space for up to 10 pets are available. Restrooms, showers, soap and towels are available. Breakfast and dinner are available to clients. Boxed lunches are available to clients who are employed. Mental health services, substance abuse services, health care, and vocational services are all offered. Sign up at the front desk for the 6-month beds although a limited number of 7-day-only beds are distributed by the resource centers. A limited number of beds are also available via the CAAP program (6 month max stay). Before beginning the program, there will be an orientation where all your clothing will be washed. All clients must have an I.D and a social security card. 50% of every client's income must be saved. Clients interested in the 6 month case management program need to request that they get on the waiting list. The client needs to take the initiative to get on the list and to maintain their place on the waiting list by checking in daily.

### **Missionaries of Charity- Queen of Peace Shelter (for pregnant women)**

55 Sadowa St.  
San Francisco, CA, 94112  
Phone (415) 586-3449

All Clients must be over 18 years old and must present social security card and I.D., proof of pregnancy, HIV test and TB test. Women may stay until one month after childbirth. Breakfast, lunch, dinner will be provided. All clients will have access to a dryer and a stove. The length of the stay depends on the amount of time left in the pregnancy plus one month. This rule does not apply if curfew rules and shelter's policies are broken or not followed. If the client does not want to keep the baby, the Queen of Peace Shelter will find a home for the newborn baby through adoption services. For more information please call (415) 586-3449.

### **Homeward Bound- Mill Street Center**

190 Mill Street  
San Rafael, CA 94901  
Phone (415) 457-9651 or 800-428-1488

The "front door" to our Adult Services Program, the 40-bed Mill Street Center serves single adult men and women. Twenty beds are designated for emergency night-to-night stays. Another 20 beds are reserved for adults wishing to end homelessness in their lives. These people create an action plan and work toward their goals during stays of up to six weeks. In turn, staff support the residents with around-the-clock counseling and daily workshops. Adults can stay as long as 4 months under transitional housing. Meals and washing machines are available to all the adults in

the program. As space becomes available, committed residents "graduate" to New Beginnings Center.

### **New Beginnings Center**

1399 North Hamilton Parkway  
Novato, California  
415-382-3532

Once single adults set personal goals to move into and maintain long-term housing, they move to New Beginnings Center. This state-of-the-art facility is the first homeless shelter in the U.S. constructed on a decommissioned military base. While staying at NBC, residents learn to identify job skills and participate in job search workshops, job training programs, apprenticeship opportunities, employment search, and retention goal setting. New Beginnings Center also provides basic healthcare, around-the-clock counseling, an on-site 12-step program, relapse prevention groups, and other services as necessary to help residents move into and maintain long-term housing.

New Beginnings Center (NBC) offers five on-site vocational and training programs:

- Fresh Starts Culinary Academy
- Janitorial and Building Maintenance
- Landscaping and Garden Maintenance
- Public Works
- Computer Skills Classes

For more information please visit: <http://www.hbofm.org/index.php>

### **Mental Health Services**

#### **Voyager Carmel Center**

830 B Street  
San Rafael, California  
Phone (415) 459-5843

Originally established by the County of Marin, Voyager Carmel Center became part of Homeward Bound in 1987. Adults with persistent mental illness participate in programs focused on enhancing individual strengths through symptom management, crisis prevention, basic living skills improvement, community building, and job readiness and retention. Voyager Carmel Center maintains a 35-bed capacity, with 10 beds for residents staying an average of one to four months. The remaining 25 beds are for long-term residents.

#### **Palm Court**

830 B Street  
San Rafael, California  
Phone (415) 459-5843

Palm Court provides long-term housing for single adults living with persistent mental illness. It offers residents of Voyager Carmel Center a "next step" to independent living. Long-term

housing for 17 adults is provided at various locations in Marin County. Support services include job skills training and placement services.

For more information please visit: [http://www.hbofm.org/programs/mental\\_health\\_services.php](http://www.hbofm.org/programs/mental_health_services.php)

### **Samaritan House- Safe Harbor Shelter**

295 N. Access Road

South San Francisco, CA 94080

Phone (650) 873-4921

Safe Harbor Shelter is a 90 bed emergency homeless shelter located in South San Francisco. Homeless individuals 18 years and older and from San Mateo County are permitted to enter the shelter on a first-come, first-served basis. The shelter is operated in collaboration with the County of San Mateo Human Services Agency.

The primary mission of Safe Harbor is to provide the homeless with shelter, warmth, sustenance, and healthcare. After these basic human needs have been met and shelter clients have been stabilized, Safe Harbor endeavors to help clients raise their level of self-sufficiency and transition to a more stable housing situation. To achieve these goals, Safe Harbor offers substance abuse counseling, employment counseling, and provides job search assistance. Safe Harbor also employs case workers who help clients design a personal strategy to overcome homelessness. Many shelter clients find employment while staying at the shelter thanks to these services. Sam Trans, the County bus service, generously donates bus passes to Safe Harbor clients each day. These bus passes allow Safe Harbor clients to reach their place of work or to visit potential employers.

A full-time, bilingual staff sees 400 clients and counsels another 50 by phone each month to assess and handle their needs with our many programs.

Free primary and specialty care are provided to an expanding number of uninsured adults and children. 8,000 patient visits are provided each year at the Samaritan House Medical Clinics. Dental and Ophthalmology services, along with free medications.

Hot nutritious meals and bags of food are provided to our clients daily. Over 200 individuals are served hot meals in our dining hall five nights a week. Special programs include Mobile Meals food delivery to the elderly and disabled, lunches for local children's tutoring programs, and meals delivered to other agencies. Each month over 400 food boxes are distributed to over 5,000 people including many families.

Year-round shelter is available to the homeless. In addition to a warm bed, meals, drug and alcohol counseling, referrals, job training programs, and housing assistance are all offered to 90 homeless individuals per night.

The Worker Resource Center, a collaboration with Samaritan House and the City of San Mateo, provides an alternative location for day laborers and potential employers to meet for work.

Approximately 21% of the workers who utilize the center are employed daily.

For more information please visit: <http://www.samaritanhouse.com/new/home/index.shtml>

### **The Riley center- Rosalie House (Domestic violence) (For Women and children)**

3543 18<sup>th</sup> Street Ste 4

San Francisco, CA 94110

Phone (415) 503-4101

The Riley Center offers safe and confidential services for any woman in an abusive relationship and her children through Rosalie House, Brennan House, the Community Office, and CalWORKs.

The Riley Center's Rosalie House houses approximately 100 women and their children every year. The Rosalie House is a 12 week, 25 bed facility. Services available to residents include shelter, food, individual and group counseling, case management services, parenting groups, employment referrals, and a children's program. Families are provided with a room of their own, though space limitations may necessitate that women without children share rooms. Residents share common living areas, and participate in the upkeep of the shelter by rotating house chores. Rosalie House serves women and their children who are victims of physical, sexual, or emotional abuse, with priority to those in immediate danger. Referrals come from hospitals, police, social service agencies and by word of mouth. Women seeking shelter should call the crisis line for a telephone intake. Crisis Line (415) 255-0165

Once the family has settled in at the shelter, a counselor meets with them for a complete orientation and in-depth personal assessment of their needs in order to help them begin to establish realistic goals for their 12 week stay. Needs include obtaining medical care, counseling, substance use counseling, job search assistance, housing, benefits advocacy, restraining orders, ect. The woman and her children continue to receive counseling and attend group support meetings throughout their stay as they cope with the emotional effects of violence and separation, and with the practical problems of establishing a new way of life independent of the battering partner. By offering comprehensive services to victims in crisis, The Riley Center's Rosalie House provides a bridge between abuse and a safe, violence-free life.

For more information please visit: <http://www.rileycenter.org/index.html>

### **CATS- Community Awareness and Treatment Services**

1446 Market Street

San Francisco, CA 94102

Phone: (415) 241-119

Email: info@catsinc.org

### **South Beach Homeless Resource Center**

320 Harrison Street, San Francisco, CA

(415) 241-1199

This facility, along with McMillan Drop-In Center, serves as an entry point to treatment and meets the basic survival needs of the homeless with on-site health clinics, bathrooms, showers, laundry facilities and snacks.

To encourage a commitment to recovery, a variety of support groups are also offered including special groups dedicated to veterans and HIV-positive individuals.

## McMillan Drop-In Center

39 Fell Street, San Francisco, CA  
(415) 241-1199

Our stabilization center provides a safe and supportive refuge from the streets for over 10,000 homeless yearly. With 28 "crisis" beds available, the center is open year-round, 24-hours a day. Like South Beach Homeless Resource Center, this facility serves as an entry point to care and meets the basic survival needs of the homeless with on-site health clinics, bathrooms, showers, laundry facilities and snacks. Support groups are also offered including special groups dedicated to veterans and HIV-positive individuals.

Through McMillan Stabilization Project, these clients receive more appropriate care and attention, including a medically supervised setting in which to sober up and intensive case management to link clients with the right program for their needs.

## A Woman's Place

San Francisco, CA  
(415) 241-1199

The sister program to A Man's Place, A Woman's Place is the only 24-hour shelter and transitional housing facility in San Francisco for women with special needs due to mental disabilities, substance abuse and HIV-related issues.

Up to 69 women each night have access to voluntary psychological support services that include health screenings and psychiatric evaluations, medication monitoring, case management, HIV/AIDS workshops, long-term recovery and care services, and referrals to other social service providers in the city. A Woman's Place also accepts victims of sexual assault, domestic violence, transgendered women and the elderly with special medical needs.

## Redwood Center

100 Edmonds Road, Redwood City, CA  
(415) 241-1199

This facility offers a 49-bed non-medical primary care residential substance abuse treatment program for men aged 18 and older. Situated on 150 acres of natural parkland near Redwood City, Redwood Center offers holistic rehabilitative services in 42-day, 90-day or 120-day residential programs.

Treatment modalities span individual and group counseling, education, 12-step participation, art therapy, acupuncture, exercise, relaxation techniques, amino acid restoration, journal writing, sand tray therapy, HIV-positive support groups, smoking cessation, relapse prevention, re-entry planning and aftercare.

## Eddy Street Apartments

425 Eddy Street, San Francisco, CA  
(415) 241-1199

This program is critical to sustaining long-term rehabilitative transformations. The final step in

the continuum of care, Eddy Street Apartments provides permanent supportive housing for individuals and families on a low or fixed income. 25 partially furnished studio apartments are available to eligible residents who have successfully completed a rehabilitative treatment program.

To aid their commitment to clean and sober living, residents have access to on-site services such as individual and group counseling, case management, and AA and NA meetings.

For more information please visit: <http://www.careforhomeless.org/index.html>

### **The United Council of Human Services- Bayview Hunters Multiservice Center**

2111 Jennings St

San Francisco CA, 94124

Phone (415) 671-1100

The mission is to alleviate poverty related problems suffered by homeless individuals and low-income families by providing the necessary support services which include: emergency food bags, clean clothing, showers, counseling and referral services. The agency strives to apply a holistic approach of service delivery by attending to the mental, physical and spiritual needs of our population by raising consciousness to promote balance and encourage positive participation in mainstream society.

The United Council of Human Services operates a drop-in center, a dining room and a resource center. Offers daily shower facilities and laundry services to clients from 5-10pm. Two respite rooms for clients to spend the night (no beds), read or watch TV. Dining room offers daily breakfast, 7-9am, and dinner, 4-6pm. Resource center offers free voicemail service and lockers (\$5 refundable deposit, \$2 monthly fee). Also offers case management and life skills classes.

SHELTER RESERVATIONS made from 9am to 11:30pm

Doors open 5pm to 7am for people to sit, relax, nap, watch tv, read, shower and wash. No hanging out from 7am to 5pm.

For more information please visit: <http://www.thevolunteercenter2.net/org/3606565.html>

### **CityTeam Ministries- Heritage Home (for Pregnant Women)**

435 North Third Street

San Jose, CA 95112

Phone (408) 294-1238

CityTeam's Heritage Home provides a long-term compassionate ministry for years to homeless, poor and abused women who are pregnant and have no where else to turn but the streets. In the United States 48% of pregnancies are unintended, and half of those are terminated by abortion. Heritage home is a place for up to 21 women who are trying to make changes in their lives, to live while preparing to have and care for their babies. Women are to call and go through a phone assessment before making an appointment for an interview. The program offers care managers and a stay of 4 months or more depending on the mother's situation.

We offer the following to women in our home:

- Prenatal classes
- Addiction classes

- Tutoring
- Birthing instruction
- Instruction toward receiving GED or high school equivalent
- Parenting skills
- Bible study
- One-on-one and group counseling
- Adoption support

For more information please visit: <http://www.cityteam.org/heritagehome/>

**Covenant House California- Crisis Shelter (for Youth 18-22 years old)**

2781 Telegraph Avenue  
Oakland CA 94612  
Phone (510) 625-7800

Covenant House California’s mission is to “protect and safeguard all children of the street” with “absolute respect and unconditional love.” through our comprehensive services of street outreach and residential programs with supportive services. Covenant House California helps kids escape life on the dangerous streets, resolve their crisis situations, and develop goals and skills that ultimately lead toward self-sufficiency and independent living.

Youth encountered on the streets by the Street Outreach Program are referred to the Covenant House California Day Outreach Program where trained case managers are available to discuss the program with the youth, to provide crisis intervention, referrals, and intake assistance. Non-residential youth receive referrals to a network of service agencies that provide food, bus tokens, laundry, identification, and other services.

The Crisis Shelter provides safe housing, food, clothing, case management, counseling, medical care, and other supportive services to assist homeless, at-risk youth in resolving their crisis situations. This program operates 24-hours daily throughout the year. Once taken into the shelter, each youth is assigned a case manager with whom they develop a service plan based on the individual's needs and short- and long-term goals. The youth are required to work or go to school to stay in the program.

The final major step in youth transitioning toward self-sufficiency is the Supportive Apartments Program, a 16-bed, scattered site apartment program. The program provides less direct supervision and support than youth received in the Rights of Passage program, and teaches greater independence by encouraging youth to use resources available in the community.

Working with a case manager, youth do all the things that anyone who lives independently must do including holding a job, maintaining an apartment, meal planning and preparation and adhering to a budget.

For more information please visit: <http://www.covenanthouseca.org/>

**Volunteers of America Greater Sacramento**

**A Street Shelter (for men)**

1900 Point West Way  
Suite 270  
Sacramento, CA 95815  
Angelo Gama, *program director*  
916.448.5507

As many as 120 consecutive days of food, shelter and referral services are provided to homeless men at Volunteers of America's A Street Shelter. A County of Sacramento-designated Aid-In-Kind Shelter, "A Street" is open to those men who have qualified for General Assistance. Sixty beds are available year-round, with 20 earmarked for overflow from Volunteers of America's [Winter Shelter](#) during the months of November through March.

Angelo Gama, *program director*  
916.448.5507

**Winter Shelter**

1900 Point West Way  
Suite 270  
Sacramento, CA 95815  
Angelo Gama, *program director*  
916.448.5507

The **Winter Shelter** program for men, women and children is open from 4 p.m. to 8 a.m. seven days a week during the area's coldest months of November through March. The shelter provides clients shelter and two daily meals in a comfortable dorm-style environment. Transportation to and from the site also is provided. Accommodations at the shelter – the former home of the Paradise Island arcade facility at Cal Expo – include beds for 104 men and 50 women. Residents may stay at the shelter for 14 days with extensions granted on a case-by-case basis. A valid TB clearance is required from each resident within three days of admittance for them to be able to remain at the shelter.

Angelo Gama, *program director*  
916.448.5507

**Bannon Street Shelter**

1900 Point West Way  
Suite 270  
Sacramento, CA 95815  
Lynda Lewis, *program manager*  
916.443.4688

“Bannon Street” is open to those men and women who have qualified for General Assistance. Those who qualify may receive 90 to 120 consecutive days of food, shelter, clothing, job training, living skills preparation, rehabilitation referrals and permanent housing referrals. Forty-eight beds are designated for men and 14 beds for women.

Lynda Lewis, *program manager*  
916.443.4688

For more information please visit: <http://72.32.194.107/Default.aspx?tabid=2545>

**WIND Youth Services- WIND shelter (ages 11-18)**

300 Adhern Street  
Sacramento CA, 95814  
Phone (916) 561- 2424

"WIND Youth Services engages youth experiencing homelessness who need safety from the streets and access to resources to help them move from crisis to healthy functioning and independence."

WIND Youth Shelter is a 16-bed crisis shelter program that provides an immediate safe and stable living situation for homeless children 11 to 18, until a more permanent/ stable placement can be developed. The shelter program is licensed under California Department of Social Services and Community Care Licensing as a residential care facility for children. The unique feature of the WIND Shelter is that it is strictly voluntary, and WIND does not accept formal placement or placement funding. The requirements for entering the shelter are fairly simple in that the child and parent, if involved, must agree to the WIND Shelter, and must participate in case management and school if they have not graduated. While participation in the shelter is strictly voluntary, and a child can leave if they desire, children are closely supervised and can only leave with staff approval. Essentially, the shelter operates as a family, with expectations, chores, and limits.

For more information please visit: <http://www.windyouth.org/>

**DreamCatcher Youth Shelter & Support Center**

2325 Clement Avenue  
Alameda, CA 94501  
Phone (510) 522-8363

The only emergency shelter for youth ages 13 through 18 in Alameda County. It is located in a house in downtown Oakland and provides overnight shelter, laundry, shower, food, clothing, transportation and counseling services to youth who have runaway from home, been thrown out of their homes, or who are living on the streets. Other services include: lunch & supper, case management/crisis counseling, health education workshops, health clinic, HIV & STD testing & counseling, contraceptives, academic tutoring, computer training, job skills training, art & recreation activities, peer support, hygiene supplies, family mediation, outreach, transportation/bus passes and a safe place for youth to learn, relax, create a make connections.. All services are free of charge and voluntary. DreamCatcher Youth Shelter is a program of Alameda Family Services. All services are confidential and the Center is legally mandated to contact guardians after the first 24 hours of shelter and no longer than 72 hours. Youth may stay in the shelter if between the ages of 13-17 (or 18 if enrolled in school). Youth may only stay 24 hours if in the foster care/probation system. DreamCatcher cannot take pregnant teens beyond the six month period.

For more information please visit: <http://www.xanthos.org/index.php?id=8>

### **Larkin Street Youth Center**

701 Sutter Street, Suite 2  
San Francisco, CA 94109  
Phone: 415.673.0911

Larkin Street Youth Services provides homeless and runaway youth with a roof over their head and a safe place to call home. Through a range of housing options—from emergency shelters to longer-term housing — we offer at-risk youth the basic necessities as well as an environment of support, stability, and security. Because the needs of younger youth (aged 12-17) differ from those of older youth (aged 18-24), each Larkin Street housing facility offers age-appropriate support to accommodate each stage of their journey, keeping them on track toward rejoining their families or progressing toward self-sufficiency.

### **Diamond Youth Shelter**

701 Sutter Street, Suite 2  
San Francisco, CA 94109  
Phone: 415.673.0911

The Diamond Youth Shelter is an emergency shelter. It is considered temporary not because the kids will be returning to the street, but because there staff can help them either to reunite with family or to find an appropriate housing situation. We provide youth with a bed, food, new clothes, showers, laundry services, lockers and crisis counseling. Staff members stabilize the youth by providing these basic necessities and then encourage them to access other services at the Drop-In Center.

Kids often access Diamond late at night during a crisis situation. When a kid first comes to the Shelter, LSYS staff conduct an individual intake to determine that all of his or her immediate needs are identified and met. Counselors can then contact parents or guardians to assure them of the child's safety and to determine whether reunification is a possibility.

### **Lark-Inn**

701 Sutter Street, Suite 2  
San Francisco, CA 94109  
Phone: 415.673.0911

The Lark-Inn is San Francisco's first full-service facility for older homeless youth. There, we provide emergency shelter where young adults can stabilize their lives. It is an entry point to any other LSYS programs they need, including case management, health care, and job training. As a youth-specific shelter, the Lark-Inn is able to meet the specific developmental needs of young people transitioning from adolescent to adulthood. Staff members balance compassion and accountability to develop trusting relationships with youth while encouraging them to reach their full potential. Lark-Inn is simply the temporary respite they need before moving to the next level of recovery from street life.

- The two-story facility includes 40 beds, a computer lab, kitchen and dining area, laundry facilities, bathrooms, and a kennel for pets.
- Nearly 400 youth were housed at the Lark-Inn this past year.
- Launched in 2000, the Lark-Inn is part of the City of San Francisco's homeless shelter program and the only shelter designated for youth 18-24.
- As an incentive to Lark-Inn residents who show ongoing progress toward goals identified in their case plan, the program offers Gateway, a semi-private living area that comes with a private bathroom with bathtub, a TV lounge and fewer restrictions. Gateway mirrors their next step in life, a more stable housing situation.

### **Castro Youth Housing Initiative**

701 Sutter Street, Suite 2

San Francisco, CA 94109

Phone: 415.673.0911

The Castro Youth Housing Initiative was by a group of residents, business owners, and social service providers concerned with the number of kids living on the streets of their community. Larkin Street responded with an initiative to bring supportive housing to homeless youth aged 18 to 25 in the Castro region of the city.

In addition to housing, services include case management, life skills training, referrals for mental health and/or substance abuse counseling, and access to LSYS's full continuum including educational support and employment training. Residents work, participate in job training, and/or receive public financial assistance. They pay half of their income in rent to encourage responsibility and to gain budgeting skills. They meet weekly with their case manager individually and as a group to ensure that they are receiving all the support and life-skill building they need to take necessary steps toward reaching greater independence.

Some of the young adults in the Castro Youth Housing Initiative cannot yet succeed in other transitional programs because of their substance abuse and/or mental health needs. There is ample peer support and mentorship from understanding adults. This is especially important to the many youth in the CYHI who identify as lesbian, gay, bisexual, or transgendered. For some, they have been marginalized by their families and communities. The Castro Youth Housing Initiative is a place that accepts them for who they are and helps them successfully determine who they will become.

- 18 formerly homeless youth have been housed and received supportive services in the CYHI since it began in 2004.

## **LEASE**

701 Sutter Street, Suite 2  
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For the 18- to 21-year-old former foster kids who are cast adrift, LSYS has created LEASE (Larkin Extended Aftercare for Supported Emancipation). LEASE is not a shelter. It is a program which places youth in studio apartments while providing support in the form of counseling, employment training, referrals, and case management to ensure that they retain stable housing beyond their participation in the program.

LEASE program participants are screened and referred by Independent Living Skills Program (ILSP), an organization which facilitates transitions for recently emancipated foster youth. After an intake process, LEASE clients settle into their new homes and begin working closely with case managers to plan for the stable futures they will achieve after they leave the program. An emphasis is placed on developing life skills – from managing money, retaining employment, and living independently to becoming a successful adult.

LEASE helps the youth create individual plans to meet their diverse needs. For example, a single young mother may go through job training, learn budgeting skills, and develop some educational goals while in the program. Another young person may gain the skills he needs to be promoted in his current job, take care of neglected chronic health problems, and enroll in community college. All participants in the LEASE program receive education counseling and most attend college on a part-time or full-time basis.

Whatever path the LEASE participants take toward success, LSYS staff are there to support them along the way. As their 21st birthdays approach we ensure that, unlike their exit from foster care at 18, their graduation from LEASE is a true emancipation from dependency on a system into the freedom of self-sufficient adulthood.

## **Larkin Opportunities for Transition (The LOFT)**

701 Sutter Street, Suite 2  
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Larkin Opportunities for Transition (The LOFT) is a 9-bed transitional living facility designed specifically for teenagers on the street. It is a stable home for as long as they need it while they are doing all the things kids their age should be: completing their education, making new friends, and preparing for adulthood.

The kids served at the LOFT have similar histories as the general population of clients at Larkin Street. A majority of the young people have experienced physical abuse, sexual abuse, and extreme neglect. Many struggle with substance abuse issues and have special mental health care needs. They are often impacted by street violence occurring in their old neighborhoods and affecting their friends and families.

The LOFT is different from the other group homes and foster homes where many kids of this age end up. The program uses a system of natural rewards and consequences in response to the young people's choices. The system reinforces behavior that leads to progress toward the individual goals set by the kids themselves with assistance from program staff.

The LOFT emulates the sort of structure that families use with their own teens. There are curfews, chores, and other expectations. Kids receive privileges for behaving responsibly, and limitations (somewhat like being grounded) for breaking the rules. This method provides youth with the opportunity to be accountable and trustworthy.

All residents at the LOFT develop educational goals. They each attend some sort of daily school or educational program. They also engage in intensive job training, career readiness activities, and interest-based activities such as photography classes or school sports. These experiences help them to develop the life skills such as budgeting, cooking, and managing conflicts with roommates, which they need to become self-sufficient after they move on from The LOFT.

Also, like clients of all LSYS programs, LOFT residents participate in case management, access health and mental health care, find opportunities to socialize with peers who understand their past experiences, and receive mentoring and support from caring adult role models. When families are unable to provide the support the kids need, The LOFT is there to bridge the gap between childhood and adulthood for our most vulnerable youth.

**Avenues to Independence (ATI).**

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Larkin Street Youth Services provides a way toward self-sufficiency for youth aged 18 to 24 through Avenues to Independence (ATI). ATI assists young adults as they step from adolescence to adulthood by offering comprehensive services along with stable long-term housing. Prior to entering ATI, the residents are either marginally housed, living on the streets, staying at an emergency shelter, or in foster care services. The majority of residents enter the program with very few practical life skills, minimal job history or transferable skills, little to no emotional support, and are sometimes struggling with substance abuse and/or mental health issues.

ATI is designed to be the final step in each youth's transition to independent living. ATI strives to eliminate homelessness by engaging youth, teaching them life skills, and helping them build self-esteem and healthy, life-long habits to support their independence. The program addresses a youth's current need for housing while preventing future episodes of homelessness.

ATI attempts to model real world situations at all possible times in order to foster the independence and life skills necessary for success when its residents leave the program. Residents of ATI live as any young adult would, paying rent, working or training for careers, and completing their educations through GED courses or college classes. The only difference is that they are doing it all after the trauma of street life. Counselors model life skills such as budgeting

and taking good care of themselves and their homes. By the end of their time at ATI, they not only have housing and job prospects, but also community and self-determination. When they are ready to move forward into their new lives, their ATI rent payments are refunded to give them a head start on promising new adult lives.

**Ellis Street Apartments**

701 Sutter Street, Suite 2  
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Larkin Street Youth Services, through a partnership with Tenderloin Neighborhood Development Corporation (TNDC), offers supportive housing to homeless youth and young adults, ages 18 – 24, at our Ellis Street Apartments. The young people live in the Ellis Street apartment building's 24 studio units, 6 of which are reserved for youth diagnosed with HIV/AIDS.

At the Ellis Street Apartments, case management is on-site. Off-site but nearby are educational opportunities and employment training through Larkin Street's Hire Up center, medical care, HIV services, and positive recreation activities.

The Ellis Street Apartments offer young people normal city apartment life enhanced with the help that they need to maintain permanent housing. The result is a program in which residents experience self-sufficiency while receiving the support necessary to maintain it.

For more information please visit: <http://www.larkinstreetyouth.org/programs/housing.php>