

# Calling for Help 9-1-1

Help is as close as the nearest telephone. Alameda County is part of the 9-1-1 System. Your call is automatically directed to the nearest emergency answering point, which is usually within the local jurisdiction from which you are calling. If you are calling from a telephone that is located in the City of Fremont, your call goes to the Fremont Police Department. In Hayward, the call would go to the Hayward Police Department.

**REMEMBER: 9-1-1 is for EMERGENCIES ONLY!**

**9-9-1-1** from telephones on Ohlone College telephone System

Be prepared to provide the following information:

1. Your name
2. Why your are calling. (The nature of the problem)
3. The location of the problem.

**Answer the emergency operator's questions.**

**Try to remain calm.** Shouting only makes it more difficult for the operator to understand your details.

**DO NOT HANG UP!** Let the emergency operator end the conversation. They may have questions to ask and/or special information to give you about what you should do until help arrives.