OHLONE COLLEGE

A World of Cultures
United in Learning

NURSING
FACULTY
HANDBOOK

Part I

2010 to 2012

Revised: June 2003; 06/06;07/08;02/10; 05/10
This handbook provides a reference guide for policy statements and operational procedures relevant to the nursing program. When new policy statements and/or revisions of existing procedures are made, each faculty member will be notified.

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The following Course Planning Checklist has been developed by the Curriculum committee to serve as a reminder of necessary steps in organizing classes and clinicals. This handbook is a further guide to understanding the Checklist. Therefore, explanations and samples of forms follow each topic. The last sections of this handbook include other important information such as special clinical policies, mentor and faculty guidelines, etc.

Referrals to sections in the NURSING STUDENT HANDBOOK are made to avoid duplication of information.
Forms pertinent to faculty practice are found in part 2 of the handbook.

Revised 6/04; 7/08; 5/10
WELCOME

Welcome to Ohlone College and the Ohlone College Nursing Program. We are happy you have chosen to teach here! All of us are proud of the work we do and the results we have achieved both as a program and college community. It is important that you attend a college orientation session early in the semester to obtain an understanding of the systems that operate within and support the college. The Staff Development Coordinator is available for consultation should it prove difficult to schedule the orientation. New faculty will be assigned a mentor from the nursing faculty. The mentor’s role is to support and educate you throughout your first year at Ohlone College. It is important to exchange contact information early, as well as maintain regular contact with your assigned mentor. The Program Director and Dean of Health Sciences are also available to address any concerns or questions you may have.

College wide system issues that need early resolution relate to computer and email access, parking, office and building access and business cards. The executive assistants in the Health Sciences Division can assist with this process, along with Human Resources. Information Technology staff will assist with establishing printer access, WebAdvisor access and any computer operational issues you may identify. Help tickets can be submitted online under IT (Information Technology) through the Ohlone home web page. All nursing courses rely heavily upon Blackboard course management software via online access. New faculty not familiar with this software will find resources on the Ohlone online web page. The online education staff is also available to meet with faculty to provide additional assistance such as online course access and developing your home page within WebCt. Meet early on with Cheryl Lambert, our web master, to develop your faculty web page. Faculty are expected to be computer literate as administrative support for word processing development of lectures and syllabi is not available.

New faculty should become familiar with the nursing program philosophy, conceptual framework and nursing theorist, Sister Callista Roy. Knowledge and application of these concepts will facilitate assimilation and consistency in teaching style. Important curricular documents are available online within the nursing faculty resource center. Additionally, it is expected faculty will meet regularly with the course faculty to establish consistent evaluation styles and tools for course theory and clinical requirements. Student expectations and policies, as well as course and skills progression are included in the Nursing Student Handbook found on the RN home page.

Each faculty is expected to be a member of the United Faculty of Ohlone, our bargaining unit. The faculty work week consists of departmental meetings, class meetings, clinical and skills lab sessions, clinical assignments and office hours. After the first year, each faculty is expected to participate in a college-wide committee. Additionally, all nursing faculty participate on departmental committees. The faculty senate will assign college committee assignments. Evaluations occur the first, second, fourth years and every third year after tenure has been achieved. Refer to the UFO contract found online for more complete information.

Again, welcome to the Ohlone College family! We hope you find the handbook a helpful tool.
OHLONE COLLEGE NURSING PROGRAM PHILOSOPHY

The nursing faculty plans and implements a program of study organized around Roy’s Adaptation Model of nursing practice and derived from the following beliefs:

**Humankind**

Every human being is a unique person with complex biologic, psychosocial, cultural, and spiritual components in constant mutual interaction with their environment. The continuum between health and illness can be seen as the ability to adapt to a changing environment. An adaptive response promotes integration of life processes to work as a whole to meet human needs. An ineffective adaptation response fails to contribute to this integration, resulting in unmet human goals.

**Health and Illness**

Health is a process of becoming integrated and whole that reflects the positive interaction of the person and environment. Health is a dynamic state that continually changes as an individual and family interacts with their internal and external environments. Health in itself is not negative or positive, but a reflection of the individual's/family's physical, emotional, intellectual, social, developmental, and spiritual well being. Illness is a state of imbalance in human environmental integration. The most positive state of health is the maximum level of adaptation at any given time and place. Many variables affect the level of health, including genetics, age, life-style, perception of health and illness, health promotion activities, values, beliefs, and culture.

**Nursing**

Based on the above definitions of health and illness, the nurse's role is one of identifying adaptive and ineffective responses to illness, and helping to expand adaptive abilities by enhancing human and environmental transformation. We believe that optimum health is a right for all people and not a privilege. This nation's most valuable resource is the health of its people. We advocate equal access to health care, and encourage individuals/families to make autonomous and informed health care decisions.

Nurses have a responsibility to be knowledgeable about theories, principles, and applications of biological and social sciences. The nurse uses this knowledge to promote the health of individuals/families/groups, or when necessary, to dignify death and ease the dying process. Nursing is practiced through the framework of the nursing process. The nurse uses the following skills and resources in nursing practice, which are identified as program themes: critical thinking, communication, management, teaching, professionalism, and community. Nurses must interact with health professionals in a collaborative effort to provide effective health care. Patient advocacy is central to the nursing role. Nurses are obligated to behave in a professional, ethical manner. The curriculum threads include: pain management, pharmacology, nutrition, human maturation, cultural diversity, and caring.

We believe human beings are integral with their physical and social environments, existing in a vast network of interdependent relationships within our Earth community. The health of individuals is directly related to the health of the various groups and communities upon which they depend and to which they belong. The future well-being of humankind in environmental interactions approaches as a defining moment for nursing. The role of the nurse is to promote health in individual, community, and environmental contexts, since these contexts must be addressed together in creating a healthy future.

**Associate Degree Nursing Practice**
The purpose of the nursing program at Ohlone College is to prepare beginning practitioners who will function in the common domain of registered nurse practice after licensure. Graduates are prepared to care for a group of clients within a variety of structured health care settings, to collaborate with other health professionals, and to carry out independent, dependent, and interdependent nursing measures. Graduates are also prepared to continue learning through experience and education. In addition, the graduate is expected to participate in the development of the profession through engagement in the mentoring role and through affiliation with professional organizations. The faculty supports education and practice in nursing at its multiple levels. The faculty recognizes that the scope of practice for all levels of nursing is influenced by a variety of factors, both within and external to the nursing profession.

Nursing Education

Nursing education is the process by which students are socialized into the profession of nursing. We believe the educational experience is stimulating and desirable, and that it supports growth in individuals. We believe nursing education is obligated to base curriculum decisions on realistic conceptions of nursing roles and practice as a multi-level occupation. At the associate degree level, the curriculum must provide students with skills and knowledge utilized in the common domain of nursing practice and when possible derived from evidence based research. Prior learning achieved by some students is acknowledged through formal procedures. The Nursing Faculty encourages life-long learning in nursing and recognizes that the Associate degree can be an end point for formal nursing education or can be a bridge for advanced practice.

Teaching and Learning

Learning is the process by which behavior is changed as the individual acquires, retains, and applies knowledge, attitudes, skills, or modes of thought. The ultimate responsibility for learning rests with the learner. A person learns when a need or problem is encountered. This need motivates the search for information as an individual progresses toward a goal or problem solution. A by-product is the reinforcement of desire for further learning and an increased belief in one's ability to continue to be successful in learning situations.

Human beings have a natural potential for learning. This desire for expansion of knowledge and experience can be achieved through and built upon the student's previous experience, actively involving the learner in the process, and thereby moving from the familiar to the unfamiliar. Significant learning takes place when the subject matter is perceived by the adult learner as having meaning for one's own purpose. Learning is acquired through the repetition and reinforcement of successful behaviors, which contributes to desired behavior patterns. A variety of opportunities for application of knowledge encourage the learner to develop and apply critical thinking skills.

Teaching is the facilitation of learning and requires valuing the student as a person and understanding the student's learning needs. Learning is facilitated by timely feedback which is understandable to the learner. Lack of feedback prevents progress and leads to frustration. Essential to the student's ability to incorporate constructive feedback (i.e., to make necessary changes in behavior) is a clearly understood plan collaboratively developed by learner and teacher to meet the learner's individual learning needs. The plan includes objectives, timelines, and evaluation.

The key concepts conveyed:

1. Roy adaptation nursing model
2. Illness to wellness (health promotion, restoration, and rehabilitation)
3. Simple to complex (increasing acuity, multiple complex health problems)
4. Individual to group (individual, family, and community)
5. Themes and threads of fundamental competency
6. Holistic beings and care
7. Nursing care throughout the life span
NURSING ADAPTATION MODEL (Extracted from N301 syllabus)

Philosophy may be defined as a set of beliefs that directs our actions. It may include facts, theories, and attitudes, and is usually goal-directed. Sometimes we act without knowing or recognizing the beliefs that guide our actions. A responsible nurse must be aware of the beliefs that guide her practice of nursing.

It is, therefore, important for each of us to first examine our own philosophy toward man, health, illness and nursing.

What is your philosophy or man? Of health? Of illness? Of nursing?

Take a few minutes to jot down your set of beliefs.

Review the philosophy of the Ohlone College Nursing Faculty.

The Roy Adaptation Model provides the theoretical base for adaptation nursing.

A model is a description or representation used to help visualize something that cannot be directly observed. (i.e., model home). It logically presents the situation and provides structure. A nursing model is a representation of the major concepts of nursing and how these relate to one another.

Sister Callista Roy developed the Roy Adaptation Model while she was a graduate student in the School of Nursing at the University of California at Los Angeles. Her first publication of this model appeared in 1970. Now the Roy Adaptation Model is one of the most highly developed and widely used models. The Ohlone College Nursing Program has adopted this model with some revisions. A description of the Ohlone College Adaptation Nursing Model is presented below.

The essential concepts of a nursing model include:

1. Person: a description of the person or groups receiving nursing care
2. Health
3. Environment
4. Nursing: goal and nursing activities

CONCEPT OF MAN

Man is a bio-psycho-social being in constant interaction with a changing environment.

Man is "holistic" - In our nursing courses, we will study parts of man separately--that is the physical problems, psychological problems and social problems.

Actually, man is a whole being--all parts interacting as man adapts to a changing environment. The dynamic interaction makes the whole man greater than the sum of his parts.
Man is an "adaptive system." A person's behavior is influenced both by the environment, that is, the world within and around the person, and by the person's ability to adapt or deal with that world.

**CONCEPT OF HEALTH**

Health is a state of optimum adaptation which includes physical, mental and social well-being and not just the absence of disease.

Health is a state and a process of being and becoming an integrated and whole person. A whole person is one who functions at the optimal level in relation to his/her capabilities.

No one ever achieves the ideal state just described. At any given time, a person's health or state of adaptation varies along a continuum that ranges from severe illness to high level wellness.

<table>
<thead>
<tr>
<th>Death</th>
<th>Illness</th>
<th>Mild</th>
<th>Normal</th>
<th>Good</th>
<th>High-Level</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td>Severe action required</td>
<td>Health</td>
<td>Health</td>
<td>Wellness</td>
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**HEALTH - ILLNESS CONTINUUM**

**CONCEPT OF ENVIRONMENT**

Environment is defined as all internal and external conditions, circumstances, and influences surrounding and affecting the development and behavior of persons or groups.

According to the Adaptation Nursing Model, the changing environment causes the person to respond either in an adaptive or ineffective manner.

Environmental changes may be called stressors to which a person needs to respond to or adapt. For human beings, life is continually changing. It is never the same. Anything that happens can be defined as change or a stressor, i.e., passage of time, aging, conversations, relationships with people, illness. The rate of change is increasing, i.e., expansion of technology and scientific knowledge. Adaptation is adjusting to a changing and stressful world. It is a positive response an individual makes to cope with changes in his internal (within the body) and external environment. The goal of nursing is to promote positive adaptation in situations of health and illness. An example of an adaptive response to changing environment is the patient who reorders his life priorities after suffering a near fatal heart attack. He finds that altering his life style can provide a more meaningful and satisfying life for himself and his family.

A person's ability to adapt depends on:

1. The type and amount of change and/or
2. The state (condition) of the person at the time of the change.

For example, a person providing for a family may adapt when promotion is not received. If that same person is fired, severe depression and loss of self-esteem may occur if adaptation is not adequate.

We are always exposed to the viruses, which cause colds. If healthy, we positively adapt and remain well. If "under stress," overly tired, have a poor diet or have another illness, we may be unable to adapt and get a cold.

The nurse first assesses the patient's physiological, and psychosocial adaptation level. In other words, she assesses the way a person responds physically, psychologically, and socially to environmental (internal and external) changes.

There are three ways or "modes" in which a person adapts to or responds to environmental changes to meet his needs. These adaptation modes are interrelated. Each may affect the other. We study each mode separately for the sake of understanding. But man, as a whole being, is a synthesis of all modes.

The three modes are

1. Physiologic Mode
2. Self-Concept Mode
3. Role Function and/or Interdependence Mode

The Physiologic Mode is concerned with the integrity of the physiologic being. It includes attention to needs in the following areas:

1. Respiration
2. Circulation
3. Ingestion and elimination
4. Fluids and electrolytes
5. Neuro/sensation
6. Endocrine/protective
7. Exercise and rest

The self-concept mode is concerned with psychological well being, the need to know and become compatible with oneself. Self-concept is the mental image one has of oneself. There are two major components to the self - the physical self and the personal self. The physical self is concerned with how a person perceives and feels about his body. The personal self is concerned with a person's value system and how well s/he lives up to that value system.

Overall, the self-concept mode deals with how a person uses self to meet his/her needs. To understand self-concept is to understand the meaning of "who I am."

The interdependence mode and role function modes are concerned with social well being.
The interdependence mode has two major components, significant others and support systems. Significant others are person(s), animal(s), and/or object(s) with whom the relationship is of primary importance at this time, i.e., parents, family, spouse, pets, social affiliations.

Support systems are person(s), group(s), animal(s), object(s) of secondary importance which affirm or support the individual, i.e., health care system, doctors, nurses, church, club.

The definition of significant others or support systems is based on its importance to the individual and on whether or not it promotes an adaptive response in the individual.

Overall, the interdependence mode deals with a person's perception of the support received from the environment, the satisfaction of his/her needs with the help of others, and the ability to establish an in-depth interaction with another person.

The Role Function mode is concerned with how well a person fulfills a variety of roles. Role is defined as the pattern of behavior expected of all persons occupying a given position in society. Roles must be compatible with one's self-concept. You need to know who you are in relationship to others so you can act. Roles exist only in relationship to other roles. Thus a role must have complimentary role, i.e., mother-son, teacher-student.

An individual can occupy more than one role at a time and different roles at different times. Roles have varying levels of importance. They are classified as primary, secondary and tertiary roles. Primary role is the one you are born into and is directly related to a person's level of development, i.e., sex, age. Secondary roles are the major roles played in the course of a lifetime. They are assumed to complete the tasks associated with each developmental stage and are of much importance to the individual, i.e., daughter, student, wife, mother, teacher. Tertiary roles are temporary roles that may augment some of the secondary roles. They usually have only moderate significance to the individual, i.e., PTA member, cub scout leader, father as a football coach, patient in hospital (sick role).

After the nurse assesses the patient's adaptation level or behavior in each of the modes, she then determines if each of those behaviors is an adaptive response or an ineffective response.

An adaptive response is a behavior that maintains the integrity of the individual; that is, it maintains an individual's wellness and s/he remains healthy and in control of the environment. It also decreases the amount of energy needed to cope with the given situation and increases energy for other human processes. It is a normal response for a particular patient in a particular situation.

An ineffective response is a behavior that does not maintain integrity and is disruptive of the person. This response does not contribute to adaptation. It is unhealthy and may lead to further illness or prevent the person from getting well.

For example, if a person's clothes catch on fire, an adaptive response would be to roll on the ground to extinguish the flames. An ineffective response would be to panic and run, thus fanning the flames and increasing the burn.
CONCEPT OF NURSING

The Adaptation Nursing Model provides a basis for the development of nursing science and a guideline for nursing practice.

The goal of Nursing is to promote man's positive adaptation in situations of health and illness. In other words, the focus is to increase a person's adaptive responses and to decrease his ineffective responses in the physical and psycho/social adaptive modes, thereby, contributing to health, quality of life, and dying with dignity.

To accomplish this, a problem-solving methodology is used called the nursing process. The nursing process is an organized, systematic method of giving individualized nursing care that focuses on the unique human response of a person to an actual or potential alteration in health. This process delineates the specific activities which distinguish nursing from other disciplines.

The nurse must make assessments to define the patient's level of adaptation. To do this, she assesses the patient's behavior; that is, how the person is behaving as an adaptive system in the physical and psychosocial modes. Next she determines if the behavior is an adaptive or ineffective response. Based on this assessment, the nurse selects the nursing diagnoses and assesses the causes of the behavior or health problem(s). Patient goals are set to reinforce adaptive behaviors or to alter or assist the patient to change ineffective behaviors. Goals are the expected patient outcome. Nursing interventions are selected based on the causes of the behavior and help the patient achieve the stated goal. The final step is to evaluate whether or not the patient goal was met and make any modifications needed.

SUMMARY

In summary, the Nursing Adaptation Model provides the theoretical base for adaptation nursing. It describes man as a bio-psycho-social being in constant interaction with a changing environment. It defines adaptation as man's positive response to a changing environment and delineates three modes or ways that man adapts. It maintains that the goal of nursing is to promote man's positive adaptation in situations of health and illness.
GLOSSARY

ADAPTATION
1. Man's ability to respond positively to a changing environment.
2. Responses or changes that occur in an individual as a reaction to stressors.

ADAPTATION MODES
1. PHYSIOLOGIC - Physical Integrity; The nurse assesses the way a person responds physically to stimuli from the environment. The physiologic areas include: respiration, circulation, ingestion and elimination, fluids and electrolytes, neuro/sensation, endocrine/protective, exercise and rest.
2. INTERDEPENDENCE - Social Integrity; A comfortable balance with others, feeling adequate and secure in relationships with other people, and being loved and supported. The nurse assesses the quality of interaction between a person and another person, animal, or object.
3. ROLE MASTERY - Social integrity; the nurse assesses how well a person fulfills a variety of roles. Role is a pattern of behavior expected of all persons occupying a given position in society. Accomplishment of sick role is focused on in the hospitalized patient.
4. SELF-CONCEPT - Physic Integrity; The composite of beliefs and feelings that one holds about oneself at a given time, formed from perceptions of other's reactions, and directing one's behavior. The nurse assesses the physical self and personal self.

BEHAVIOR
Any response to internal or external environmental changes that can be observed, measured, or reported subjectively.

BEHAVIORAL OBJECTIVE
A goal or a desired outcome expressed in terms of observable behavior or performance.

CLIENT
The person receiving nursing care. The client may be healthy or ill.

CONSUMER
One who uses a service or commodity. Health care consumer is who uses health care services.

CRITERIA
Standards of measurement.
| ENVIRONMENT | All internal and external conditions, circumstances, and influences surrounding, and affecting the development and behavior of persons or groups. |
| HEALTH | 1. State of optimum adaptation which includes physical, mental, and social well-being and not just the absence of disease.  
2. State and process of being and becoming an integrated and whole person. |
| HEALTH - ILLNESS CONTINUUM | State of health and illness that fluctuate along a continuum. |
| HIGH LEVEL WELLNESS | A state of health that promotes functioning at the optimal level in relation to the individual's capabilities. |
| ILLNESS | An imbalance that occurs when a person is unsuccessful in adapting to complex interactions of physical, emotional, and social stressors. |
| NEED | A necessity or a requirement for living; something people require to maintain homeostasis. |
| NURSING-ADAPTATION | An approach to nursing which views man as a bio-psychosocial being with modes or ways of adapting to changing environment. The nurse acts to promote man's adaptation in situations of health and illness. The patient is assisted to his/her highest level of wellness. |
| NURSING CARE PLAN | A tool used by the nurse to prescribe the nursing care necessary for each individual client. |
| NURSING DIAGNOSIS | Actual or Potential health problems which nurses, by virtue of their education and experience, are capable and licensed to treat (Gordon). The judgment or conclusion that occurs as a result of nursing assessment (Gebbie). |
| NURSING INTERVENTION | Nursing orders to manipulate the cause (the "related to") to help the patient achieve stated goal. |
| | 1. DEPENDENT: Nursing actions, which require a physician's order to be executed. (Delegated care)  
2. INDEPENDENT: Nursing action that can be performed without a physician's order. Are encompassed by nursing licensure and law. (Autonomous nursing function) |
3. INTERDEPENDENT: Nursing actions that can be legally performed only under direction of licensed, qualified professional (i.e., physician). (Both delegated and autonomous functions)

NURSING PROCESS

1. A problem-solving procedure used by the nurse to assess (gather data), identify nursing diagnoses and patient goals, select and implement nursing interventions, and evaluate the results of care aimed at promoting health, quality of life, and dying with dignity.

2. An organized, systematic method of giving individualized nursing care that focuses on the unique human response of a person to an actual or potential alteration in health.

RESPONSE

Reaction to environmental changes.

ADAPTIVE RESPONSE

Behavior that maintains the integrity of the individual. It is a normal response for a particular patient in a particular situation.

INEFFECTIVE RESPONSE

Behavior that disrupts the integrity of the individual; responses that do not contribute to adaptation.

PROBLEM

Unmet need or anything that interferes with a person's ability to meet his or her needs.

PROBLEM-SOLVING

Process that enables the nurse to scientifically identify a patient's needs and to plan, implement, and evaluate care with critical thinking.
The adaptation nursing process is a problem-solving approach used to provide nursing care for patients in all settings. The process is used with every patient. The total process is summarized in the paragraphs which follow.

**STEP 1: Assessment of Patient Behaviors**

The ongoing and flexible process by which the nurse determines the patient's physiological, psychological, and social level of adaptation through assessment and data collection. This includes a description of the patient's responses to changes (internal or external) in his environment. These responses can be reported objectively (observed, measured) or subjectively (as stated by patient). Use assessment tool provided in the syllabus as a guide.

Examples: 1. Small, hard, dry stool, straining at stool, patient states he "feels pressure in his rectum," this is the only stool he has had in seven days.
   2. Patient states he has "incisional pain," clutches incisional site with a grimace on face; his muscles are tense; and he clenches his fists. He is 12 hours post-operative.

**STEP 2: Judgment of Behaviors as Adaptive or Ineffective**

A nursing judgment about whether a behavior is adaptive or ineffective is based on the following general criteria:

Adaptive: - maintains integrity of individual
- normal for that particular patient in that particular situation
- want to continue behavior
- perceived by patient as adaptive

Ineffective: - does not promote integrity of individual
- is a useless waste of energy
  - prevents patient from responding to other stimuli and using his energies for getting well

Examples: All behaviors listed in example in Step I may be considered "ineffective."

**STEP 3: Identification of Nursing Diagnosis**

The Nursing Diagnosis is a statement of an actual or potential health problem, which nurses, by virtue of their education and experience, are capable and licensed to treat (Gordon).

The judgment or conclusion that occurs as a result of nursing assessment (Gebbie). The simplest way to write a nursing diagnosis is to identify an actual or potential
health problem and select the most appropriate nursing diagnosis from the Official Nursing Diagnosis List.

Example: 1. Constipation.
          2. Pain.

To be useful clinically, nursing diagnoses need to be specific. Thus, quantifying or qualifying adjectives may be needed to identify areas, stages, or levels of a particular problem. This leads to identification of the “related to.”

STEP 4: Identification of the "related to" (cause)- the etiologic and contributing factors which a nurse can change.

The "related to"

Identify the main cause of the ineffective assessments and identify nursing diagnosis. NOTE: The nurse must be able to change or influence this cause. Whenever possible the nurse validates this assessment of cause with the patient.

Examples:
1. Constipation R/T Low roughage diet; low fluid intake; decreased activity.
2. Abdominal Pain R/T Improper positioning, tight dressing making incisional pain worse.
3. Sleep Pattern disturbance R/T constant auditory stimuli (company and TV)

Contributing Factors or Causes: may be written on NCP as secondary to (2°)

These are usually medical diagnosis and must be validated by the nurse.

Example:
1. Impaired communication R/T cerebral impairment 2° CVA
2. Altered peripheral tissue perfusion R/T interruption of arterial flow 2° Buerger’s Disease

Hypothesis

Suspected but not clearly defined or proven factors or causes. Often based on the theory or previous experience. At the time, the nurse is unable to validate this assumption. May include such things as beliefs, attitudes, experiences, or traits.

Example: Italian background of the client who is complaining of pain.

STEP 5: Expected Outcomes

A statement of the expected patient outcome, short-term patient behavioral goals. The change in patient behavior seen when the problem identified in the nursing diagnosis is lessened or resolved. The expected outcome should include date or time schedules where appropriate. Expected outcomes must be observable or measurable.

Examples:
1. Patient will have soft, formed stools every day by 9-20.
2. Patient will verbalize decrease in pain within 45 minutes of administration of pain medication.
STEP 6: Intervention - Selection of Nursing Action

Nursing interventions are those actions the nurse plans to do to help the patient achieve the expected outcomes. Selection of nursing interventions is based on the factors causing the patient's problem or potential problem. The nurse acts to change or reinforce the identified factors or causes of the problem, thereby helping the patient achieve the expected outcomes.

Nursing actions must be specific and individualized. They should be independent, interdependent, or dependent.

Examples: 1a. Assess patient's dietary likes and dislikes; explain the importance of eating high roughage foods to prevent constipation; give patient written list of foods high in roughage.
1b. Offer fluids every hour to a total intake of 1000cc in 8 hrs.
2a. Provide comfort measures, e.g., back rub, change of position.
2b. Encourage relaxation exercises.
2c. Assist patient to evaluate drug regimen

STEP 7: Evaluation

A judgment of whether or not the expected outcome was achieved. The nurse assesses whether or not the patient manifested the behaviors stated in the expected outcome. Include objective and subjective data to support your conclusions.

Examples: 1. Patient now has a soft, formed stool everyday.
2. Patient verbalizes incisional pain relief 30 minutes after receiving Demerol.

If the goal was not met or a modification is needed, reassess the patient and plan of care. To begin, return to the first step of the nursing process. Look more closely at behaviors that continue to be ineffective and re-assess the causes. Delete as a priority of nursing concern, behaviors that have become adaptive, with no threat of returning to an ineffective state. For behaviors that are still ineffective, re-assesses the nursing diagnosis and causes, to see if goal and nursing interventions should be modified.
COURSE PLANNING OVERVIEW
COURSE: _____________________________  SEMESTER: ________________

THEORY:

____ Meet with course faculty to determine division of labor/lecture topics
____ Review/Revise Syllabus
____ Course description and theory objectives
____ Clinical Evaluation Tool with Clinical Objectives
____ Develop/Revise course calendar, referring to college academic calendar.
____ List of books/journal readings/videos on reserve in library if appropriate

SYLLABUS:

____ WEBCT/BLACKBOARD UPLOAD, Each Semester as revisions made (Student access one week prior to semester beginning)
____ Utilize duplicating center for large volume printing (>30 pg); requires preplanning 4-5 work days in advance of materials needed.

LECTURES/DISCUSSIONS/SKILLS:

____ Review/Revise lecture materials
____ Review AV materials (videos, computer programs and power point)
____ Communicate calendar, dates, times, topics, materials needed with Skills Lab Coordinator
____ Check WEBADVISOR to ensure registration of all students for course prior to first class meeting

CLINICAL ROTATION:

____ Each instructor requests and confirms clinical placement with Dean/Director of Nursing, placements confirmed semester in advance.
____ Correspond with Education Coordinator at hospital to confirm clinical dates and units and make arrangements for conference rooms, parking, place for belongings
____ Contact Unit Manager/Coordinator to arrange to review student responsibilities during rotation
____ Send or take to each Unit Manager/Coordinator copy of Course Description and Clinical Objectives and Clinical Evaluation Tool
____ Update and provide hospital orientation sheet/scavenger hunt to be given to students in your clinical group
___ Develop internal rotation schedule and student biographical data including address and phone number, give copy to Hospital Nursing Office and Unit Manager (include health, immunization, TB clearance, CPR data, HIPAA and acknowledgement of criminal background check)

___ Complete Pre Affiliation Meeting Report form

COURSE COMPLETION:

___ Complete Course Grade Sheets with final letter grade on WEBADVISOR, make copies for your files

___ Fill in Positive Attendance Sheets on WEBADVISOR (if applicable to your course)

___ Send Thank You letters to clinical agencies

___ Complete Post Affiliation Meeting Reports and give to Director of Nursing

___ Instruct students to complete evaluation forms (Theory, Clinical, Course, Skills lab and Clinical Agency.)

___ Provide hard copy of the evaluation results to Dean/Director of Program
THEORY

PREPARATION
Items to Be Addressed

1. Obtain efile of the most recent syllabus.
2. Review entire course syllabus to obtain course overview and to be familiar with course topics.
3. Meet with course faculty to discuss division of labor (ie lecture topics, skills labs, word processing). It is important that the team is cohesive.
4. Changing class/course objectives should not occur without a discussion with the course faculty and bringing the issue to a faculty meeting. Course and class objectives are developed to coincide with the program philosophy, organizing structure and themes and threads.
5. Develop the course calendar considering topic progression, assignment due dates, testing and clinical/lab requirements. Be aware of college holidays. The college semester is 15 weeks of instruction + 1 week of finals. Nursing classes meet through the 16th week in order to meet clinical hours prescribed by the Board of Registered Nursing.
6. Work as a team to revise the course syllabus. The syllabus should be completed at least one week prior to the class beginning. An individual should be designated to upload the syllabus one week prior to the course beginning.
7. All testing is done via the computer utilizing the assessment portion of WebCt. Revision and/or addition of new test questions should be approached with caution. Test writing is a specialized skill. Involve the team when developing your test questions while being aware of class objectives, leveling and Bloom’s taxonomy.
8. Obtain instruction on how to utilize the testing software to create proper settings in order to ensure test security.
9. Review the Nursing Student Handbook to become familiar with evaluation, grading scale and minimum scores for successful completion of each course.
10. Student counseling issues should not occur without a discussion with the entire course faculty. It is important that the team is also cohesive in this area.
## OHLONE COLLEGE
### NURSING 303 CALENDAR
#### Spring 2010

February 1-May 28, 2010
**Partial Example, Refer to Syllabus**

<table>
<thead>
<tr>
<th>DATE</th>
<th>TIME</th>
<th>TOPIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>2/2 T</td>
<td>8:00-12:00</td>
<td>What is Nursing? Patient Advocacy, Caring Health Care Delivery System; HIPAA, Patient Rights</td>
</tr>
<tr>
<td>Lab #1</td>
<td>13:00-16:00 (group 2)</td>
<td>Overview: Community Based Nursing Health-Illness-Continuum, Health Promotion, Disease Prevention</td>
</tr>
<tr>
<td>2/3 W</td>
<td>8:00-11:00</td>
<td>Overview: Community Based Nursing Health-Illness-Continuum, Health Promotion, Disease Prevention</td>
</tr>
<tr>
<td>Lab #2</td>
<td>13:00-15:00 (both skills lab groups)</td>
<td><strong>Skills: Admitting &amp; Discharging the Patient; Documentation</strong></td>
</tr>
<tr>
<td>2/4 Th</td>
<td>0800-1600 (group 2)</td>
<td>SKILLS Body Mechanics, Positioning, Applying Restraints</td>
</tr>
<tr>
<td>Lab #3</td>
<td>0800-1600 (group 1)</td>
<td>SKILLS Body Mechanics, Positioning, Applying Restraints</td>
</tr>
<tr>
<td>2/5 F</td>
<td>0800-1600 (group 1)</td>
<td>SKILLS Body Mechanics, Positioning, Applying Restraints</td>
</tr>
<tr>
<td>Lab #3 (and Lab #1)</td>
<td>0800-1600 (group 2)</td>
<td><strong>Skills: Cultures/Specimen Collecting</strong></td>
</tr>
<tr>
<td>2/8 M</td>
<td>13:00-16:00 (group 1)</td>
<td><strong>Skills: Cultures/Specimen Collecting</strong></td>
</tr>
<tr>
<td>Lab #4</td>
<td>13:00-16:00 (group 2)</td>
<td>Nurse as Communicator, Social vs. Therapeutic Communication; Active Listening, Giving and Receiving Feedback; Assertiveness</td>
</tr>
<tr>
<td>2/9 T</td>
<td>0800-1200</td>
<td>Nurse as Communicator, Social vs. Therapeutic Communication; Active Listening, Giving and Receiving Feedback; Assertiveness</td>
</tr>
<tr>
<td>Lab #4</td>
<td>1300-1600 (group 2)</td>
<td>Nurse as Communicator, Social vs. Therapeutic Communication; Active Listening, Giving and Receiving Feedback; Assertiveness</td>
</tr>
<tr>
<td>2/10 W</td>
<td>0800-1100</td>
<td>Barriers to Effective Communication, Communicating with the Angry, Demanding or Manipulative Patient, Non-Therapeutic Techniques, Nonverbal Communication</td>
</tr>
<tr>
<td>2/11 Th</td>
<td>0800-1600 (group 2)</td>
<td>SKILLS Bedbath, Skin &amp; CSMT Assessment,</td>
</tr>
<tr>
<td>Lab #5</td>
<td>HOLIDAY</td>
<td></td>
</tr>
</tbody>
</table>

2/12 F HOLIDAY
TEXTBOOKS

1. The Director of Nursing is responsible for ordering desk copies of required and recommended texts for the part-time faculty responsible for the other clinical areas. Arrangements can be coordinated with the Health Science Division Secretary.

2. Desk copies may be obtained by calling the publishing company for the text (phone numbers are in nursing office) or mailing a request after discussion with Assistant Director.

3. Required and recommended texts should be placed on reserve in the Library.

4. Total nursing faculty must approve required textbook changes.

5. Recommended books may be added/deleted without total faculty approval, but the faculty should be informed of changes. Each faculty responsible for the course must fill out an order form for the recommended materials and submit it to clinical coordinator/Assistant Director.

6. Required and recommended materials must be ordered through the bookstore or Elsevier representative the semester prior to their adoption.

7. Each instructor is responsible for notifying the Nursing Department Curriculum Committee if there are to be major changes in the Syllabus for subsequent semesters. The instructor can move content within the short course, but no deletion or additions may be made without approval of the committee.

8. Other materials required for most courses include:
   - Worksheets/Data Collection Forms
   - Nursing Care Plan Forms
   - Process Recording forms
   - Teaching Plan Forms
   - Drug Handbook
LIBRARY

Ohlone College Learning Resource Center
Online Library Catalog
www.ohlone.edu/org/library

1. The Learning Resource Center (LRC) at the Newark campus is open Monday through Thursday from 9:00 a.m. to 8:00 p.m.; Friday-Sunday: closed. Check with library at the beginning of each semester for changes.

2. A list of reserved readings should be coordinated with library staff.

3. The faculty is responsible for bringing in new articles on the revised list to the main desk, and weeding out old, not used articles.

4. Include a list of reserved readings in the student syllabus.

5. Visit the section of nursing books that pertains to your area of content once during each school year to pull outdated texts. New books may be ordered. See a member of the Learning Resources Committee as special funds become available.

6. A special Reserve collection of books on nursing theory and practice are housed in the NC-LRC Media Room (1110) for faculty only check-out. Circulation period is 3-weeks with option to renew.

7. Please review the list of library databases, including descriptions at: http://www2.ohlone.edu/org/library/databases.html The primary electronic databases offering Nursing and Allied Health journal articles are:
   a. CINAHL Plus with Full Text (Cumulative Index to Nursing & Allied Health Literature)
   b. OVID Journals@Ovid (Lippincott Williams & Wilkins Nursing & Health Professions Premier Collection)
EXAMPLE OF THEORY
Adaptation Nursing Theory and Process

The following documents have been pulled from N 301. They include descriptions of the Roy Adaptation Model and how the Ohlone faculty applies it, using Nursing diagnoses according to NANDA. Samples of our Data Collection Worksheet, Nursing Care Plans, Process Recording forms and teaching form are also included.

OHLONE COLLEGE
NURSING 301

FOCUS: Adaptation Nursing Theory & Process

REQUIRED PREPARATION:

1. Read class handouts—Will be tested on this content!
   a. Nursing Adaptation Model: Theory
   b. Glossary
   c. Expectations for Nursing Care Plans
   d. Adaptation Nursing Care Plans
   e. Factors Affecting Accurate Data Collection

2. Read Potter & Perry, Fundamentals of nursing,

3. View Videotape in Skills Lab "Gathering Assessment Data” (Lippincott Video Series)

4. Bring Nursing Diagnosis book to class

5. View VC "The What and Why of Nursing Diagnosis" VID 817

6. View VC "The Workup and NANDA Nomenclature" VID 818

7. View VC "Diagnostic Statement and Implementation" VID 319

8. Complete Adaptation Nursing Theory and Process Homework and prior to class.

STUDENT OBJECTIVES:

1. Define the following concepts according to the Adaptation Nursing Theory:
   model
   man
   stressors
   adaptation
   adaptive response
   ineffective response

2. Explain the following adaptive modes:
   physiologic mode
   self-concept mode
   role mastery and/or interdependence mode
3. List the assessment areas for all modes.
   a. seven problem areas of the physiologic mode
   b. areas of assessment in the psycho/social modes

4. Describe the five steps of the nursing process.

5. Define the rationale for the use of a nursing process.

6. Explain how critical thinking skills are used when implementing the nursing process.

7. State the purpose of the Nursing Care Plan and explain each of its categories.

8. Describe the activities involved in nursing assessment.
   a. Data collection - objective and subjective
   b. Analysis of behaviors as adaptive and ineffective


10. Identify the criteria for a well-stated nursing diagnosis “related to,” and goal.

11. Differentiate between nursing diagnosis, medical diagnosis, and collaborative problems.

12. Differentiate between a nursing diagnosis and a nursing intervention

13. Identify how the "related to" is utilized in formulating nursing interventions.

14. State the difference between dependent, independent, and interdependent nursing interventions

15. Describe the process and criteria of selecting short term goals

16. Explain the basis for evaluation in the nursing process and how it applies to the modification of the nursing care plan.
TESTING

1. Testing is done via computer using WebCt. To remain consistent with the 2004 NCLEX-RN test plan, other types of tests such as matching, short answer, essay and identification of information on diagrams will be included.

2. Generally, the student should be able to answer one question per minute in a multiple choice test. Test questions are generated from class objectives in the syllabus.

3. Test development should include the rationale for the correct answer for student feedback and review after test submission. A formal test review or individual discussion of the test may be scheduled by the instructor.
SYLLABUS

Available on WEBCT/Blackboard
BOOKSTORE

1. The Fremont Campus Bookstore is open Monday through Thursday 8:00 a.m. to 7:30 p.m.; Friday 8:00 a.m. to 3:00 p.m.; Saturday 8am -12pm; Sunday and Holidays: Closed. Please check for updates each semester. The Newark Campus has miscellaneous school supplies available at vending machines located on the 1st floor across from Police services.

2. Faculty may use a staff card for 10% discount on purchases other than textbooks.

3. As of Fall 2005 all syllabi will be located on the web pages. Therefore, if not requested, no syllabi will be placed on the shelves for purchase in the bookstore.

4. Other nursing books are available and on the shelves in a different area of the store. Beginning Fall 2005, students will purchase all Elsevier publications from an exclusive Elsevier/Ohlone College website (http://portals.elsevier.com/portal/ohlonehealthscience). Books will be directly mailed to the student’s address.

5. The Fremont campus will open a temporary bookstore on the Newark campus the beginning of each semester. Nursing products will be available for students during this time. Nursing patches will only be available at the Fremont campus bookstore, through the website www.ohlonebookstore.com or at select vending machines on the Newark campus.
DUPLICATING SERVICES
FREMONT CAMPUS
(EXT.: 6211)

1. Service includes duplicating, collating, stapling, three-hole punch, bindery, etc. Orders for
duplicating materials are submitted to the mail Distribution Center (Bldg. 1). A completed
Duplicating Order Form must accompany all orders. Forms are available online at
http://www.ohlone.edu/org/centralservices/duplicating/

2. Reproduction of copyrighted material is prohibited without prior written permission from
author and/or publisher.

3. Reproduction of materials intended for a use unrelated to Ohlone College's programs or
activities is strictly prohibited. Materials to be duplicated, which relate to Ohlone College
joint ventures with other Districts as agencies must have prior approval from a Division
Dean.

4. There are three types of services to accommodate any type of copying needs:
   a. 3-day Turn-Around service is for general types of jobs.
   b. Express- Standard black and white copy jobs submitted before 8:30 am and marked
      as “rush” may be ready after 3:00 pm same day. There is a limit of 15 express jobs
each day, first come, first served.
   c. Quick copy service is limited to fewer than 50 total impressions. Copier is located
      across the hall from the Mail Distribution Center and can only be accessed with a
      code. Copying is limited to black and white 8 1/2 x 11 duplicating.

5. Tests are fully secure. When complete, a slip is placed in your mailbox, and they are held
for pickup in sealed packages at the Fremont service window unless other arrangements are
made. All other orders will be delivered to the Mail Center, either Fremont or Newark.

6. Newark campus is striving to become a “less paper” campus. A copy machine is located in
the adjunct faculty office, located in the Health Science wing. The copier is equipped with
scanning, faxing, electronic document storage, and email capabilities. Two-sided copies are
highly encouraged, using recycled paper whenever possible.
LECTURES

DISCUSSIONS

SKILLS
MEDIA CENTER

FREMONT CAMPUS

1. The Media Center, located in Building 1, Library (510-659-6280), is open Monday through Thursday from 7:30 am -4:30 PM, until 4:00 PM on Friday; please check times at beginning of each semester. A significant number of classrooms have been designated as smart rooms. These rooms have TV/VCR, overhead projector and LCD projector for power point presentations. **Please note, the smart classroom LCD and power point projector will only utilize CD ROM, ZIP disk or Flash Memory Drive (thumbnail).** If other media are needed for alternative classroom use, such as slides, video players, films, submit your request online at least 48 hours prior to your class using the online form found at [http://www.ohlone.edu/org/mediacenter/request.html](http://www.ohlone.edu/org/mediacenter/request.html) or going to the office.

NEWARK CAMPUS

2. All rooms at the Newark Campus are smart rooms. Rooms include: LCD projector, internet connections. Two ELMOs (same as overhead projectors) have been distributed for use in NC2200s.
THE OHLONE COLLEGE NURSING SKILLS LABORATORY

I. Descriptive summary of the Nursing Skills Laboratory purpose, use, and scope, is located in the Ohlone College Nursing Student Handbook.

II. Job description of the Nursing Skills Laboratory Coordinator is located in the Nursing Department Office, and in the Nursing Skills Laboratory.

A. Nursing Skills Laboratory Coordinator role includes:

1. Assisting students in locating media and equipment for self-paced learning of specific nursing skills.

2. Assisting Nursing Faculty in preparation of equipment and media for laboratory presentation of specific skills.

3. Evaluation of skills performance of students who are required to successfully demonstrate a specific skill or skills in order to complete the theory or clinical objectives of a nursing course in which the student is currently enrolled.

4. Evaluation of skills performance of students who have completed the self-paced review of nursing skills that are required of candidates seeking advanced placement in the Nursing Program, or who are returning to the Nursing Program after taking a "Stop-Out" from the usual student progression.

B. Nursing Skills Laboratory Coordinator role does NOT include the responsibility for teaching nursing skills, i.e., the preparation or presentation of a nursing skill to a student or students who seek a specific skills check-out before the skills has been taught in the Nursing Theory Progression of the Nursing Program.

III. Nursing Skills Laboratory

A. Should you need additional time in the lab, schedule this time directly with the Skills Lab Coordinator.

B. Should you not need the time scheduled for your class, please notify the Skills Lab Coordinator so that time may be released for “Open Lab.” Lab time cannot be used for lecture. If the format of your class becomes predominately lecture, please schedule space outside of the lab.
C. The Skills Lab Coordinator will post “Open Lab” times.

D. Nursing students must make time to view media prior to attending the scheduled skills lab.

E. Scheduled labs are used for guided learning and check off of skills.

F. Students who are absent during a scheduled lab must arrange with the Nursing Skills Lab Coordinator to make up that lab.

G. Students who demonstrate deficiencies in the clinical setting may be sent back to the skills lab by the instructor for review and rechecks by the Nursing Skills Lab Coordinator of those skills.

H. It would be appropriate for the instructor to regularly check with the Nursing Skills Lab Coordinator in regards to upcoming labs, so that roles and equipment can be clarified.

I. Review the media available for your skills labs for currency and relevancy. Order new materials following the guidelines in section for media materials.
Nursing Skills Progression

N 301: Foundations of Nursing
- Hand washing: Medical Asepsis
- Applying Mask, gloves, gown
- Instructing Patient to Deep Breathe & cough
- Administration with NC and mask
- Instructing Patient to Use a Spirometer
- Patient Safety
- Body mechanics
- Patient position changes in bed
- Dangling
- Logrolling
- Patient transfers (guerney, w/c)
- Making the unoccupied bed
- Making the occupied bed
- Making a surgical bed
- Applying restraints
- Assisting the adult to eat
- Bed bath: complete
- Mouth care for the conscious patient
- Mouth care for the unconscious patient
- Care of dentures
- Assisting a patient on a bedpan
- Changing gown for the patient with IV
- Applying and removing Antiemetic Stockings
- Vital Signs (T, P, R, B/P, pain rating)
- Electronic VS machines use
- Measurement and recording of TPR, BP
- Range of motion
- Measurement of fluid intake and output
- Using Hoyer lift or bedscale
- Collection urine and stool specimens

Mathematics Exam: Conversions, Decimals
- Abbreviation Test
- Medical Terminology
- Nursing Care Planning
- Lung assessment
- Heart assessment
- Apical pulse
- Pulse sites
- Assessing CMST
- Assessing integument
- Abdominal assessment
- Basic neurological check
- Assessing reflexes
- Quick head to toe assessment
- Complete physical assessment- well elder
- Medical records
- Documentation: Flow sheet, TPR
- Assessing the Casted Extremity
- Assessing Pulses Via Doppler
- Admitting/Discharging the patient

N 302: Nursing Care of the Medical-Surgical Patient I
- Oral Report
- Narrative Charting
- Oxygen Administration with NC and mask

Mathematics Exam: Calculating Doses

Mathematics Exam: IV Therapy
- Suctioning (oral pharyngeal and nasopharyngeal)
- Oxygen
- 02monitoring (mask, Venture, non-rebreather)
- Pulse oximeter monitoring and trouble shooting
- Administering oral medications
- Administering topical medications
- Administering eye drops/ointments
- Administering a vaginal suppository
- Administering ear drops
- Administering nose drops
- Administering an enema
- Administering a rectal suppository
- Identifying injection sites
- Preparing an injection from a vial
- Preparing an injection from an ampule
- Preparing an injection with a Carpujet
- Mixing an injectable medication
- Administering a subcutaneous injection
- Administering an intradermal injection
- Administering an intramuscular injection
- Variation of IM, the “Z” track
- Preparing an IV system
- Regulation & maintenance of IV flow rate
- Changing an IV bag (or bottle)
- Changing an IV solution and tubing
- Discontinuation of IV
- Adding meds to IV bags and secondary bags
- Administering IV “piggyback” medications
- Changing secondary bags
- Conversion of IV to saline lock
- IV push in IV line
- Administering IV meds via a saline lock (infusor)
- Introduction to and monitoring PCA
- Use of controllers and pumps
- TPN/PPN monitoring
- Preparing a sterile field (solution, bowl, forceps, gauze)
- Donning sterile gloves (open gloving)
- Stump care and figure 8 dressing
- Simple sterile dressing change
- Drain Care (Jackson Pratt, Hemovac, orthopat)
- K-pad application
- Ice pack application
- Cooling blanket
- Surgical scrub
- Surgical gowning

Blood g
- Blood Glucose monitoring (fingerstick and glucometer)
- Administration of Insulin – SQ
- Care of continuous bladder irrigation
- Sterile irrigation of indwelling catheter
N303 Nursing Care of Women and Children
Pediatric Math Exam
Care and Maintenance of PICC and central line catheters
IV administration through a central line
Peak flow meter
Pediatric inhalant medication:
   Hand held Nebulizer, Metered dose inhalers, Aerochambers
Pulse Oximetry
Otic irrigation
Administration of pediatric medications:
   Oral, IV, Rectal, IM, NG
Pediatric Physical exam
Administration of nasogastric and gastrostomy medications
Pediatric IV fluid and medication titration
Pediatric IV drip devices (Volutrol, Buretrol)
Pediatric respiratory techniques: oxygen administration
   Nasal prongs
Denver Developmental Assessment II
Communication strategies for the pediatric client and family
Breast exam
Nasogastric tube feeding
Indwelling and retention catheter insertion
Administration of a gastrostomy feeding
Urine specimen from retention catheters
Removal of retention catheter
Newborn bath
Diaper change
Bottle-feeding
Epidurals
Assisting mother to breast feed
Postpartum assessment
Newborn Assessment and newborn care
Physical and gestational age of the newborn
Labor Assessment

N304: Nursing Care of the Medical-Surgical Patient II
Equipment and assessment of chest tube
Assisting with insertion & removal of chest tubes
EKG strip analysis
Placement of EKG leads
Administration of blood products
Complex dressing change (wet to dry)
Moist pack application
Wound Irrigation
Wound packing, Occlusive
Administration, Care, and Maintenance of Venous Access Devices
Obtaining Wound specimen
Suture removal
Insertion of Nasogastric tube
Removal of Nasogastric tube
Irrigation of Nasogastric tube
Application of ostomy pouch
Applying moist wound barriers
Ophthalmic irrigation
Colostomy irrigation
N305: Nursing Care of the Medical-Surgical Patient III
Administration of Insulin (IV titration)
Heparin and Insulin Math Exam
Administration of Heparin
IV insertion
Introduction of mechanical ventilators
Suctioning patient (nasotracheal, endotracheal)
Tracheostomy care

N306: Nursing Care of the Mental Health Client & Advanced Gerontologic Care
Therapeutic Communication
Communication in a therapeutic milieu
Mental Status Assessment
Group Communication
Communication with an anxious patient
Communication with a withdrawn patient
Communication with a suicidal patient
Communication with a manipulative patient
Communication with manic/depressed patients
Elder functional assessment
Elder physical assessment
Communication with non-communicative elders
Team leading in a geriatric setting
Role differentiation in the geriatric setting

N307: Nursing Leadership and Preceptorship
Skills review first week of class
CLINICAL
GUIDELINES FOR HOSPITAL CLINICALS

1. At least one week prior to beginning your clinical rotation, the instructor should go to the unit to meet with the nurse manager and staff to discuss expectations and policies. Fill out a Pre-Affiliation Meeting Report. PLEASE CHECK WITH YOUR SPECIFIC CLINICAL SITES, FOR INSTANCE, Kaiser requests information at least 4 WEEKS BEFORE THE BEGINNING OF EACH ROTATION.

2. A letter (see example) must be written to the Clinical Facility Coordinator and Nurse Manager confirming the clinical times, names of students, and assurance of health, CPR, T.B (or CXR and annual ROS), Rubella, Rubeola, Hepatitis B immunity, completion of criminal background check AND URINE DRUG SCREENING and data on students and instructor.* Each clinical facility may have additional requirements that need to be adhered to. Faculty should check with the assigned clinical liaison.

3. The instructor is responsible for providing the unit with:
   a. rotation schedule with student names and dates. (Examples and forms follow.)
   b. brief explanation of objectives for students.

4. The instructor makes assignments of students to clinical groups. Post these groups as soon as possible for student information before the course begins.

5. Student clinical groups are generally mixed at least every semester, if not from one course to the next, so that the students experience a variety of peers and instructors as well as clinical settings.

6. During student orientation to a nursing unit, information should include the physical layout, roles of various staff members, charting procedures, specific nursing care measures and fire and code responsibilities.

7. Generally, instructors make assignments of patients the day before, or well before the shift begins, so that students are able to collect data about their patients prior to care.

8. Feedback from the charge nurse or primary nurse in regards to appropriateness of assignments is encouraged.

9. An assignment sheet (see example) should be posted in a prominent, agreed-upon place, so that students and staff are aware of these assignments.

10. The instructor must arrange for classroom space scheduling of orientation and pre or post conferences.

11. In case of illness of students, alternative assignments can be made, as these courses are based on positive attendance.
12. After correcting assignments, such as nursing care plans, it is suggested that they be returned to the student no later than the first day of the next clinical experience each week so that the student receives timely feedback.

13. Keeping track of student assignments and progress may be done by using anecdotal notes, which should be available to the student. A formal evaluation will be done midway through the course and a final evaluation at the end.

14. Student injury in the hospital is discussed in the Nursing Student Handbook. See memos in this section from Business Manager and Division Dean outlining the procedure to follow. Obtain copies from Division Secretary to carry with you to clinicals.

15. Complete the Post Affiliation Meeting Report with a facility representative (i.e., Nurse Manager) and return the form to the Director of Nursing along with the Faculty Evaluation of Clinical Agency (FECA).
February 1, 2010

Katie Choy, MSN, RN
Director of Staff and Patient Education
Washington Hospital
2000 Mowry Avenue
Fremont, CA, 94538

Dear Ms. Choy:

The Ohlone College first year nursing students are completing the first three weeks of school and have been practicing basic skills in preparation for beginning clinical next week. We are all anxious to begin! The students are eagerly anticipating their hospital experience.

Starting (insert date), I will be bringing 10 students to clinical with a focus on communication and basic nursing skills for a three-week period. The same 10 students will continue with (insert name of next instructor) on (insert date) for an eight-week focus on nursing assessment skills. See attached schedule for student names and hours of clinical.

All of the students and the instructors have submitted proof of Rubella, Rubeola, Hepatitis B immunization and TB. All are currently C.P.R. certified. We have received instruction in the use of Standard Precautions and HIPAA requirements.

We look forward to an excellent experience at Washington. Thank you for your cooperation and support!

Sincerely,

Name, credentials
### Clinical Agencies and Contact Numbers

<table>
<thead>
<tr>
<th>Valley Care Medical Center</th>
<th>Veterans Administration Medical Center</th>
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<tbody>
<tr>
<td><strong>Valley Care Medical Center</strong>&lt;br&gt;5555 West Las Positas&lt;br&gt;Pleasanton, CA 94588&lt;br&gt;(510) 847-3000—Pleasanton facility</td>
<td><strong>Veterans Administration Medical Center</strong>&lt;br&gt;Nursing Home Care Unit&lt;br&gt;Menlo Park Division&lt;br&gt;Willow Avenue, Menlo Park&lt;br&gt;Menlo Park, CA&lt;br&gt;(650) 493-5000</td>
</tr>
<tr>
<td>Carol Shurko, RNC&lt;br&gt;Education Liaison, Medical-Surgical Nursing&lt;br&gt;<a href="mailto:cshurko@valleymedicalcenter.com">cshurko@valleymedicalcenter.com</a></td>
<td>Joanna Cronin, Nurse Educator&lt;br&gt;<a href="mailto:Joanna.Cronin@va.gov">Joanna.Cronin@va.gov</a>&lt;br&gt;(650) 493-5000 ext 64900&lt;br&gt;(650) 215-3418 (cell)</td>
</tr>
<tr>
<td>Karen Lounsbury, Director, Medical Surgical&lt;br&gt;<a href="mailto:klounsbu@valleymedicalcenter.com">klounsbu@valleymedicalcenter.com</a>&lt;br&gt;925-373-4141</td>
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<tr>
<td>Kathy Thomas CNO&lt;br&gt;<a href="mailto:kthomas@valleymedicalcenter.com">kthomas@valleymedicalcenter.com</a></td>
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<tr>
<td>Erin Bashaw Adjunct Faculty&lt;br&gt;<a href="mailto:ebashaw@valleymedicalcenter.com">ebashaw@valleymedicalcenter.com</a>&lt;br&gt;925.5300524</td>
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<tr>
<td>Lisa Church, room coordinator&lt;br&gt;925-416-6710</td>
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<p>| Veterans Administration Medical Center, Palo Alto&lt;br&gt;Psychiatric and Outpatient Services&lt;br&gt;Menlo Park Division&lt;br&gt;3801 Miranda Ave.&lt;br&gt;Palo Alto, CA 94304 | Veterans Administration Medical Center, Livermore&lt;br&gt;Livermore Division&lt;br&gt;4951 Arroyo Road&lt;br&gt;Livermore, CA 94550&lt;br&gt;925-373-4700&lt;br&gt;Bldg. 90 |
| Joanna Cronin, Nurse Educator&lt;br&gt;<a href="mailto:Joanna.Cronin@va.gov">Joanna.Cronin@va.gov</a>&lt;br&gt;(650) 493-5000 ext 64900&lt;br&gt;(650) 215-3418 (cell) | Joanna Cronin, Nurse Educator&lt;br&gt;<a href="mailto:Joanna.Cronin@va.gov">Joanna.Cronin@va.gov</a>&lt;br&gt;(650) 493-5000 ext 64900&lt;br&gt;(650) 215-3418 (cell) |</p>
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<tr>
<th>Hospital</th>
<th>Address</th>
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<tbody>
<tr>
<td>WASHINGTON HOSPITAL</td>
<td>2000 Mowry Avenue, Fremont, CA 94538</td>
<td>(510) 797-1111</td>
<td>Katie Choy, Director, Staff and Pt. Education <a href="mailto:katie_choy@whhs.com">katie_choy@whhs.com</a> 510-494-7029 510-608-1366 (cell)</td>
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<td>Jovie Deleon-Luck <a href="mailto:jovie_deleon-luck@whhs.com">jovie_deleon-luck@whhs.com</a> 510-745-6449</td>
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<td>Conference Rooms Frances Elola <a href="mailto:frances_elola@whhs.com">frances_elola@whhs.com</a> FAX: 510-797-4030</td>
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<tr>
<td>ST. ROSE HOSPITAL</td>
<td>27200 Calaroga Avenue, Hayward, CA 94545-4383 510-264-4000</td>
<td></td>
<td>Josie Nalasco, Education Coordinator <a href="mailto:jnolasco@srhca.org">jnolasco@srhca.org</a> 510-264-4044 510-780-4301 FAX</td>
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<td>Jenny Davenport <a href="mailto:jenny@jennysprings.com">jenny@jennysprings.com</a> 510-264-4044</td>
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<tr>
<td>JOHN MUIR HEALTH – WALNUT CREEK</td>
<td>1601 Ygnacio Valley Road, Walnut Creek, CA 94598 925-939-3000</td>
<td></td>
<td>Rosanne Holm, RN, MS Nurse Educator <a href="mailto:roxanne.holm@johnmuirhealth.com">roxanne.holm@johnmuirhealth.com</a> (925) 941-2049</td>
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<tr>
<td>EDEN MEDICAL CENTER</td>
<td>20103 Lake Chabot Road, Castro Valley, CA 94546 510-537-1234</td>
<td></td>
<td>Lori Collet, Clinical Educator <a href="mailto:colletl@sutterhealth.org">colletl@sutterhealth.org</a> (510) 727-8239</td>
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<td>GOOD SAMARITAN</td>
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<td>2425 Samaritan Drive</td>
<td>Shirley Chang</td>
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<tr>
<td>San Jose, CA 95124</td>
<td>925-447-7000</td>
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<td><strong>For MISSION OAKS</strong></td>
<td><strong>Manager, Behavioral Health</strong></td>
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<tr>
<td>15891 Los Gatos/ Almaden Road</td>
<td>Rose Furlong, RN MSN</td>
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<tr>
<td>Los Gatos, CA 95032</td>
<td><strong><a href="mailto:Rose.Furlong@HCAhealthcare.org">Rose.Furlong@HCAhealthcare.org</a></strong></td>
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<tr>
<td>408-358-5638</td>
<td>(408) 351-5612 x6</td>
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<tr>
<td>Rosemary Strickland, RN MSN</td>
<td><strong>Program Manager of Education</strong></td>
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<td>Program Manager of Education</td>
<td><a href="mailto:Rosemary.Strickland@HCAhealthcare.org">Rosemary.Strickland@HCAhealthcare.org</a></td>
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<td><a href="mailto:Rosemary.Strickland@HCAhealthcare.org">Rosemary.Strickland@HCAhealthcare.org</a></td>
<td>(408) 559-2588</td>
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<tr>
<th>CHILDREN’S RECOVERY CENTER</th>
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<tr>
<td>3777 South Bascom Avenue</td>
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<tr>
<td>Campbell, CA 95008</td>
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<tr>
<td>(408) 558-3640</td>
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<tr>
<td><a href="http://www.pedisubacute.com">www.pedisubacute.com</a></td>
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<td>Marla Diamond</td>
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<td><a href="mailto:marla@pedisubacute.com">marla@pedisubacute.com</a></td>
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<td>KAISER PERMANENTE MEDICAL CENTER</td>
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<td><strong>Faculty HandBook 2010</strong></td>
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<tr>
<td>27400 Hesperian Boulevard</td>
<td>1425 South Main Street</td>
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<tr>
<td><strong>Hayward, CA 94545</strong></td>
<td><strong>Walnut Creek, CA 94596</strong></td>
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<tr>
<td>(510) 784-4000</td>
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<tr>
<td>Kimberley P Hoglund (preceptorships)</td>
<td>Peggy Burton</td>
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<td>925-295-7792</td>
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<tr>
<td>510-675-5524</td>
<td>Kira Lass</td>
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<td>925-295-4948</td>
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<td>510-675-5533</td>
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<td>Bonny Wilkerson (Reserve Room)</td>
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<td>510-784-4269</td>
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<td>Kathy Miller</td>
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<td>Clinical Educator</td>
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<td>KAISER FREMONT MEDICAL CENTER</td>
<td>KAISER OAKLAND MEDICAL CENTER</td>
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<td>39400 Paseo Padre</td>
<td>280 W. Mac Arthur Blvd</td>
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<tr>
<td><strong>Fremont, CA 94538</strong></td>
<td><strong>Oakland, CA 94611</strong></td>
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<tr>
<td>510-248-3000</td>
<td>510-752-7334</td>
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<tr>
<td>Tina Thomas, RN, BSN (preceptorships)</td>
<td>Takasha Edmonds</td>
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<td><a href="mailto:Tina.B.Thomas@kp.org">Tina.B.Thomas@kp.org</a></td>
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<td>510-248-5108</td>
<td>510-752-2658</td>
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<td>510-745-2018 Pager</td>
<td>Joyce Yee-Outpt</td>
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<td>510-248-3607 Fax</td>
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<td>Toni Villasenor-asst</td>
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<td>510-675-5533</td>
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<tr>
<td>Conference Room</td>
<td>Educational Liaison/Conference Rooms</td>
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<tr>
<td><a href="mailto:Aime.Flores@kp.org">Aime.Flores@kp.org</a></td>
<td>Barbara Egelhof</td>
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<td><a href="mailto:Barbara.Egelhof@kp.org">Barbara.Egelhof@kp.org</a></td>
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<td>510-752-2345</td>
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<td>Security Badges</td>
<td>Nurse</td>
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<tr>
<td>Rick Leon</td>
<td>Educator</td>
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<tr>
<td>510-599-6859</td>
<td>510-248-3646</td>
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</tbody>
</table>
COURSE COMPLETION
Items To Address

A. Clinical Evaluation
Students are expected to perform a self-evaluation on their clinical performance at both midterm and end of the course. The rating scale is utilized to score each item. All asterisk items need to be completed at a satisfactory level by the end of the course. The faculty member responds to student’s self-evaluation, providing comments as needed, in particular when the student is not satisfactory on a critical element. The faculty meets with the student individually to discuss the student’s clinical performance. The tool is placed in the student file upon completion.

B. Course Grade
Final grades are submitted into WebAdvisor in compliance with the college calendar regarding grade due dates. Course grades are determined by theory assignments and exams.

C. Unsuccessful Students
The Program Director is informed of each student who is not successful. The clinical faculty is responsible for developing an action plan for success and working with the student for follow-through prior to re-admission.

D. Evaluations
Students are instructed in the process of completing course evaluations. Faculty are responsible for compiling the responses and providing a copy to the Program Director.
DIRECTIONS:

THEORY

1. Theory instructor is to direct students to Likert-ranking Gorilla Survey found in the WEBCT-syllabus before final day of class. Each student is to complete the theory evaluation form and return it before final day of class. The evaluation comments are to pertain to theory portion of class only.

2. After completion of final exam, the theory instructor will conduct a wrap-up session with students (30-40 minutes). As a group the class provides the theory instructor with verbal feedback on the theory portion of the course.

3. These evaluation forms are downloaded by the instructor and a copy given to the Program Director.

CLINICAL

1. The clinical evaluation form is used to evaluate clinical component of the course. Students should be directed to use the Gorilla Survey found in the WEBCT syllabus pertaining to clinical.

2. On the last day of clinical, students as a group provide the clinical instructor with verbal feedback on the clinical portion of the course.

ADDITIONAL INFORMATION

1. Evaluation form is to be done at the instructor’s discretion. It is required to be done AT LEAST ONCE per academic year for tenured faculty.

2. At any time, if the student wishes to do an evaluation on the theory and/or clinical portion of the course, the bulleted form is also available in the nursing student handbook, section 3.

3. The student is encouraged to be as specific and complete when providing narrative feedback. It is suggested that the student use the bulleted form for ideas.
STUDENT

PROGRESSION

AND

ATTENDANCE
ACADEMIC POLICIES
FOR
THE NURSING PROGRAM

EVALUATION AND GRADING

The nursing faculty believes that the evaluation of student progress is a continuous process within which both teacher and learner assume responsibility for assessment of learning needs. The following components of the evaluation process are included as a general procedure in all nursing courses.

1. Attain a minimum cumulative average of 75% on required theory exams. Students are not able to repeat a theory exam. The score is computed by the accumulation of all theory exams, with the student received the actual score earned.
2. Receive a satisfactory clinical grade.
3. Receive a satisfactory rating in all skills lab requirements.
4. Receive a satisfactory grade on all written assignments; i.e., process recordings, nursing care plans, and math exams.

If the student successfully completes all of the above criteria, he/she will receive a letter grade according to the theory average attained. If the student does not meet any one of the remaining criteria, numbered 2, 3 and 4 above, a grade of D will be assigned irrespective of the average attained on theory requirements.

GRADING

Nursing students must achieve a "C" or better in Anatomy and Physiology, Microbiology, Nutrition, Developmental Psychology, Speech and all nursing courses. The following courses are identified as nursing courses and must be taken for a letter grade:

N301, 302, 303, 304, 305, 306, 307, NM115M, NM115F.

The grading scale is used for nursing courses is as follows:

A 90-100
B 82-89.99
C 75-81.99
D 66-74.99

Progression in the nursing program is contingent upon taking nursing courses in a specifically designed sequence and achieving a grade of "C" or better in each course.

.
CONDITIONS FOR PROGRESSION
IN THE NURSING PROGRAM

Students should progress on course through the assigned course track within four semesters. Should a student earn a not-passing grade or elect to "stop-out," tracking may become slightly more complicated. Under these circumstances, a student may take up to six consecutive semesters from the original program entry date to complete all the required nursing courses.

Exiting the Program: Student Responsibility

Should a student earn a not-passing grade or elect to "stop-out" they need to notify the Director of Nursing within two (2) days after receiving the grade so that the student can begin to schedule the retaking of required course as space becomes available. Additionally, it is the student's responsibility to send a letter of resignation to the Director of Nursing within 10 days of the departure date. Upon receipt of the letter of resignation, the Director will send a letter to the student reconfirming why the student left and restating faculty recommendations regarding re-admission in the program.

Reasons for Exiting the Program

Not Passing Grades: D, F, W, and I

Each nursing and science course must be passed with a grade of "C" or above. A failed or not passed (D, F, NC, I or WF) course may be repeated one time only on a space available basis. According to college policy, courses assigned a grade of "I:" must be completed within one year or the grade ("I") will revert to a grade of "F." Assignment of an “I” in nursing courses is rare and based upon unique circumstances requiring a review by the Admissions and Promotions Committee prior to assignment.

In the event of unsuccessful performance, copies of students’ work may be made available within and outside the nursing department for faculty input.

Stop-Out Policy

Stop-Out is defined as a temporary leave of absence from the nursing program, available only to students in good standing (passing nursing theory and clinical). Re-entry into the nursing program is dependent on space availability. Students must complete the program within 3 years from the original program entry date.

Students with the following circumstances, based on the Family Leave Medical Act (FMLA, 1995) may request a one-time stop-out while attending the nursing program:
a. The birth of a child  
b. Student’s own serious health condition  
c. The care of a spouse, child or parent with a serious health condition

Students requesting a stop out for reasons other than those circumstances under FMLA will be reviewed by the Admissions and Promotions Committee.

If the student wishes to return to the program following a stop out, the following procedures must be followed:
   a. Write a letter of intent to return  
   b. Student will be admitted on a space available basis  
   c. Completion of student action plan  
   d. Review by the Admissions and Promotions Committee

**Deferral of Admission to the Nursing Program**

A student who has been accepted to the nursing program but requests deferral of admission until the following semester will only be allowed to do so if the following conditions are met:

Verifiable circumstances based on the FMLA, 1995:
   a. birth of a child  
   b. student’s own serious health condition  
   c. the care of a spouse, domestic partner or significant other, child or blood parent with a serious health condition

The student will be allowed only one (1) deferral of (1) semester. If the student is unable to begin the program after one deferral, the student will be required to reapply to the nursing program.

**Readmission Policy**

**I. Students Who Leave the Program in Less than Good Standing:**

Less than good standing is defined as a theory test average less than 75% (D) or Unsatisfactory clinical rating and performance at course completion.

A student who leaves the program in less than good standing will be re-admitted to the program one time only based on space availability. The student who is readmitted to the program will be placed in the course s/he was taking when s/he left the program. The student must complete the program within 3 years from the original program entry date.

**II. Criteria for Determining Readmission to the Nursing Program**

**A. Failure N301 or Decision to Leave Program while in Nurs-301:**
Student must reapply to the nursing program and receive notification of admission from the Nursing Program Director. The student can not fail any course following readmission. If the student fails any course following readmission, the failure will be considered as second failure and student will not be allowed to progress in the program.

B. **Failure in Nurs- 302 thru N-307:**

If there are more students applying for readmission and there is not enough space for all the applicants, students will be readmitted based on the following priority selection criteria:

**First Priority:** Student who was granted a stop out.

**Second Priority:** Student who failed theory in order of final grade

**Third Priority:** Student with unsatisfactory Clinical Performance.

**Fourth Criteria:** Student who failed theory and received unsatisfactory clinical performance.

2. **Procedure for Readmission to the Nursing Program**

   1. Student must submit a letter of intent to return to the Admissions and Promotions Committee at least 6 weeks prior to the beginning of the course to which the student wishes to return.

   2. Admissions and Promotions (A&P) Committee will review student’s application and determine student’s eligibility for readmission.

   3. Student must show verification of completion of all action plans agreed to prior to leaving the program. This must be submitted with the letter of intent to return to the nursing program.

   4. The A and P committee reserves the right to require the student to demonstrate skill competency prior to returning.

   5. Student will be notified of the committee’s decision as soon as eligibility is determined and space availability to confirm.

3. **Drop (Withdraw)**

Students in good standing (earning a "C" or above in course) may drop a nursing course without penalty. If the student is not in good standing, a grade of "F" will be awarded and, for purposes of progression in the program, will be treated as an earned "F."

**Re-Entering the Program: Student Responsibility**
Repetition of a course is dependent upon faculty recommendation and space availability. If a student is out of the program for three courses or one semester, the skills lab and math exam must be successfully completed before re-entering the program. The faculty retains the right to require remediation for theory, clinical and/or skills to address individual student needs and to ensure patient safety. It is the responsibility of the student to notify the Director of Nursing at least six weeks before re-entry of the student’s desire to re-enter the nursing program. The Director of Nursing will inform the student the earliest possible time to confirm re-entry date. All nursing courses must be completed within three years of the original program entry date. It is the responsibility of the student to track all required nursing courses and to record grades.

**Ineligible for Re-Admission**

**Failure of Generic Course:**

N301, 302, 303, 304, 305, 306, 307  These courses are sequential. Each course must be passed before progressing to the next course.

If the same course is failed twice, the student will not be eligible to re-enter the nursing program. Additionally, if a student does not pass two separate nursing courses anytime while in the program he or she will not be eligible to re-enter the nursing program.

**Failure of Mobility Course**

N304, 305, 306, 307  These courses are sequential. Each course must be passed before progressing to the next course.

All nursing courses are sequential. Once a student has failed a course they may not continue in the series. Students failing two separate courses are no longer eligible to continue. If the same course is failed twice, the student will not be eligible to re-enter the nursing program. Additionally, if a student does not pass two separate nursing courses anytime while in the program he or she will not be eligible to re-enter the nursing program.
1. See Nursing Student Handbook, Part 1, regarding policies for student attendance. Since the 7 short courses are based on positive attendance, each faculty may choose to make alternative assignments for students who must miss class, skills laboratory of clinical.

2. Student evaluation forms are found in each syllabus. Changes in the forms can be made only with total faculty agreement.

3. Copies of student conference and evaluation forms are to be placed in the student file in a timely manner.

4. Summary notes should reflect meaningful information regarding the student’s strengths and weaknesses.

5. Conferences should take place at mid rotation and at the end of the course. The student must fill out the evaluation form at these times and also complete Clinical Summary improvement. Original to go to Student File.

6. Students may require special tutoring. The faculty may seek and identify another nursing student who is willing to assist.

7. If a student is having difficulty in clinical, a counseling sheet should be initiated by the instructor, using anecdotal notes to assist the student in meeting objectives.

8. At the beginning of the course, the instructor of record will review WEBADVISOR. The instructor should note whether each student in the class has registered, and assist the admissions office in keeping accurate records, reporting withdrawals.

9. Grade will be submitted via WEBADVISOR. Each instructor is responsible for tracking the number of hours each student is absent from class or clinical.

10. Instructors are responsible for checking at the start of a clinical course to see that each student has current information to enter a clinical facility. Students submit data to the Health Center. Their personnel documents evidence of C.P.R. certification, measles, Rubella and Hepatitis B immunizations, tuberculosis testing and proof of information received about Standard Precautions.

11. Students who are pregnant must submit a report of medical examination prior to starting a clinical experience. The form can be obtained from the Health Science Office.
Ohlone College Complaint Procedure

A student may file a complaint when he or she believes that a faculty or College staff member has violated College rules, policies or procedures, or other local, State or Federal laws. There are two types of complaints: academic and general student complaint.

Academic Complaint

An academic complaint may be filed with a Division Dean when a student feels that a faculty member has violated State law, Federal law, or College policies and procedures relative to grading or other academic matters.

All grades awarded by the instructor of record shall be final. The State Education Code (55760) permits a complaint to be filed with respect to grading only in situations where a grade was assigned due to a “mistake, fraud, bad faith, or incompetence.”

General Student Complaint

A general student complaint may be filed by a student who feels an action of a College staff member, office, or group violates existing College rules, policy, or procedures; or other local, State and Federal laws. A complaint of discrimination or sexual harassment is not included in this category.

The Complaint Procedures are formalized procedures to ensure timely resolution at the lowest possible level. The first step is the informal resolution stage which involves the student who has a complaint and the staff member or specific group who is the other party in the complaint. The student must notify the staff person or representative of a group that s/he wishes to make an appointment for an informal meeting to review an action within ten (10) days of its occurrence. In the absence of the instructor or staff person and after a good faith effort to make contact, the student may directly contact the Division Dean. Additional information is available from the Vice President, Student Services (510 659-6262).

Title IX Complaint Procedure

7.1 GENERAL PROVISIONS

7.1.1 Coverage

A. These procedures apply to all complaints which may arise in matters involving rights provided for under the Fremont-Newark Community College District Title IX Policy. The policy commits the Fremont-Newark Community College District to providing equal education and employment opportunity as required by Title IX of the Education Amendments of 1972.

B. Matters relating to grades, matriculation, and academic discipline not involving Title IX shall be subject to separate proceedings.
7.1.2 Eligibility

Any eligible person believing they have been the recipient of a Title IX injustice through the action of an employee, supervisor, teacher, or other person acting on behalf of the Fremont-Newark Community College District may bring an informal or formal complaint under these procedures.

7.1.3 Interpretation of Coverage

A. Where a dispute exists as to whether a particular matter is subject to coverage by these procedures, the Fremont-Newark Community College District reserves the right to make the final judgment through the offices of the President/Superintendent.

B. The President/Superintendent will deny application of the procedures: Where the matter in question clearly involves issues of broad policy in which the complaining party has no direct interest; where the President/Superintendent has good reason to believe that a complaint has been brought in bad faith for political or similarly inappropriate reasons; or in other circumstances in which use of these procedures would clearly endanger their effectiveness as an instrument for the redress of complaints.

7.1.4 Burden of Proof

The burden of proof regarding the validity of the Title IX violation shall be on the Petitioner.

7.1.5 Retaliatory Action

Any retaliatory action of any kind taken by an employee or student of the Fremont-Newark Community College District against any other employee or student of the Fremont-Newark Community College District as a result of the person’s seeking redress under these procedures, cooperating in an investigation, or other participation in any proceeding under these procedures is prohibited and shall be regarded as a separate and distinct complaint under these procedures.

7.2 DEFINITIONS

A. Title IX Coordinator: The person designated to assure that all programs and activities of the Fremont-Newark Community College District are free of any policy, procedure, practice, regulations, or similar guideline which may result in sex discrimination in violation of Title IX. Current designee is the Vice President, Student Services.

B. Title IX, Education Amendments of 1972: A Federal law which states: “No person in the United States shall, on the basis of sex, be excluded from participation in, be denied benefits of, or be subjected to discrimination under any education program or activity receiving Federal assistance.”
C. **Complaint:** A synonym for disagreement or dispute.

D. **District:** Fremont-Newark Community College District.

E. **Employee:** A person who receives payment for services rendered, and who is listed on a Fremont-Newark Community College District payroll. (This does not include consultants.)

F. **Student:** A person currently enrolled in any course at the Fremont-Newark Community College District.

G. **Academically Deficient Student:** A student whose grade point average from all work accomplished in the Fremont-Newark Community College District is less than 2.0.

H. **Petitioner:** The person who alleges that he/she has been discriminated against in violation of Title IX.

I. **Respondent:** The party or parties charged by a petitioner with having discriminated in violation of his/her Title IX rights.

### 7.3 INFORMAL PROCEDURE

A. The petitioner should first discuss his/her complaint with his/her immediate supervisor or counselor.

B. If the Petitioner’s complaint remains unresolved, he/she may discuss it with his/her supervisor’s supervisor.

C. If the circumstances of the complaint prevent using Steps A or B, or if the supervisor does not resolve the complaint within five (5) working days, the employee or student may discuss the complaint with the Title IX Coordinator.

D. If an examination of the complaint finds that institutional policies, rule, or regulations have been violated, the Title IX Coordinator will bring the matter to the attention of the President/Superintendent, who shall take the appropriate administrative steps to enforce the policies, rules, or regulations to resolve the complaint.

E. If the Title IX Coordinator determines that the complaint involves a question of judgment or opinion not covered by College policies, rules, or regulations, the Title IX Coordinator may counsel with the President/Superintendent and such other persons as may be appropriate to resolve the complaint.

### 7.4 FORMAL PROCEDURE

(Amended 1-27-93)

#### 7.4.1 Title IX Complaint in Writing
A. The formal procedure may be used in the following situations:

1. If the Petitioner’s complaint alleging Title IX discrimination has not been resolved by the informal procedure, or if the petitioner does not want to use the informal procedure.

2. If the respondent to the allegations wishes to appeal the resolution of the allegation which has reached under the informal procedure.

B. In either situation, the petitioner or respondent may submit a request in writing to the Title IX Coordinator to have the complaint or resolution considered under a formal procedure. The request shall state the alleged injustice or resolution and the circumstances.

7.4.2 Procedure
The Title IX Coordinator will schedule a formal hearing within ten (10) working days, or as soon thereafter as possible. When the formal hearing has been scheduled, the Title IX Coordinator will notify the respondent or petitioner of the date of the hearing and will furnish them with a copy of the written request.

7.4.3 Hearing of the Title IX Complaint
A. The Title IX Coordinator shall hold a hearing to hear the complaint and receive information from such witnesses as may be appropriate to evaluate the complaint. Proceedings shall be conducted in closed hearings unless the respondent has requested public hearings.

B. During the presentation of the information, testimony from witnesses, and arguments before the Title IX Coordinator, the petitioner and one accompanying person, and the respondent and one accompanying person shall have the right to be present. Unless the hearing has been designated as public, the proceedings shall be closed to all other persons.

C. Any District office holding any information relevant to the complaint shall make such information available to the Title IX Coordinator for purposes of the hearing, so long as the release of such information is not in violation of legislation regarding privacy of records or the rights of others.

D. Unless the proceedings have been designated as public, all information gained as a result of participation in the proceedings by the Title IX Coordinator, parties to the hearing, accompanying persons, or witnesses, shall be held in strictest confidence.

E. All notes, statements, records, documents, or exhibits received during the hearings shall be secured in the office of the
President/Superintendent. They shall be retained for a period of three (3) years following the last official action in regard to the complaint, after which all such material shall be destroyed.

F. Following the conclusion of the formal hearing, the Title IX Coordinator shall report his/her findings together with the rationale for the recommended disposition of the complaint in the form of a written statement to the President/Superintendent of the District.

G. The Title IX Coordinator shall make every reasonable effort to reach a finding and present his/her recommendations to the President/Superintendent no later than fifteen (15) working days following the commencement of the formal hearing.

7.4.4 Appeal of Recommendations of the Title IX Coordinator
The petitioner or the respondent may appeal the recommendations of the Title IX Coordinator to the President/Superintendent. Such appeal shall be in writing and must be made within three (3) working days of the receipt of the recommendations.

7.4.5 Decision by the President/Superintendent
The decision of the President/Superintendent shall be final, unless the petitioner or respondent shall make written appeal for review to the Board of Trustees within fifteen (15) working days of receipt of notification of the President/Superintendent’s final decision.

7.6 APPEAL TO THE BOARD OF TRUSTEES
Appeal of Decision of the President/Superintendent:

A. Upon receipt of a written appeal of the final decision of the President/Superintendent, the Board of Trustees shall decide to hold a hearing to hear the appeal or deny the appeal.

B. Should the Board of Trustees decide to hold a hearing, such hearing shall be ordered within thirty (30) days after receipt of the appeal.

7.6 PROCEDURE FOR HEARING
A. All written documents concerning the complaint, hearings, and appeals shall be available to the Governing Board.

B. Petitioners and respondents shall have the right to appear in person on their own behalf, with counsel, or such representation as they consider necessary, and be heard.
C. All appeal hearings shall be held in Closed Session of the Board of Trustees unless the appealing petitioner or respondent requests an open hearing in their written appeal.

D. The findings and decision of the Board of Trustees on said appeal shall be final and conclusive on all parities.

E. If the appeal of the petitioner is sustained, the Board of Trustees shall direct the President/Superintendent to take the appropriate administrative steps to resolve the complaint.

Title IX Complaint Procedure excerpt from Fremont-Newark Community College District Policy Manual
Complaint Procedure - Nursing Department

The Complaint Committee shall provide an orderly procedure for the student who believes there was prejudice, arbitrary or capricious action in the evaluation of his/her academic and/or clinical performance.

Procedure

The procedure is to be initiated only after the student has sought to resolve the problem in a joint meeting with the involved instructor(s) and with the Division Dean.

Student

The student who wishes a hearing before the Complaint Committee should present to the Division Dean of the nursing program a written statement of the grounds for the complaint within four (4) instructional days following the incident. The written statement should provide the following data:

1. Clarification of the charges: an account of the facts pertinent to the complaint. The student should be as specific as possible in respect to the evidence he/she introduces. He/she should be cautioned to present the facts only and not make the letter a vehicle for unsubstantiated charges. This document is intended as a source of information for the committee members.

2. Evidence that the student has sought to resolve the problem in consultation with the instructor(s) and has attempted to resolve it in a meeting with the Division Dean of the program and the instructor(s) involved.

3. Optional: The student who wishes a hearing before the Complaint Committee may consult with an Ohlone college academic counselor.

Division Dean—Responsibilities

1. Accept the written complaint from the student.

2. Within two instructional days of receiving the student's written complaint, notify the Executive Board of the NSOC of the need for appointing two faculty and two student members to serve as the Complaint Committee. The Division Dean shall notify the selected faculty members and students.

3. Set up the time and place for a committee meeting and notify persons involved.
4. Notify the instructor(s) and request evaluation materials used in determination of action.
5. Arrange for copies of materials submitted by involved parties to be available for each committee member.

6. Arrange for the tape recording of the committee meeting.

7. When committee meets:
   a. Orient members of the committee to purpose and guidelines.
   b. Distribute copies of materials to members. Allow opportunity for members to review materials.
   c. Lead discussion of committee members.
   d. Conduct balloting of the decision.
   e. In case of a tie vote, the Division Dean, Health Sciences, will consider available materials, review the vote, if necessary consult with the Vice President of Instruction and take action to break the tie.

8. Submit the tape recording of the committee meeting and the materials submitted by both parties to the Division Secretary, Health Sciences, as a permanent record.

**Committee Guidelines**

1. The Committee will talk with both parties in the case separately.
2. The Committee may request clarification in writing or by interview from either party.
3. The Committee's final vote will be by written ballot.
4. The Committee's decision shall be reached within five (5) instructional days after the Division Dean receives the written complaint. A written summary of the decision shall be given to both parties and submitted to the Division Dean, Health Sciences.
Impairment or impaired practice occurs when alcohol, drugs, and/or psychiatric illness interferes with the student nurse's judgment, cognitive, interpersonal and psychomotor skills so that the student is unable to function safely in a professional role.

In the matter of nursing students impaired by alcoholism, drug abuse, or emotional illness, the Ohlone College nursing faculty agrees with the California Board of Registered Nursing which recognizes:

1. these are diseases and should be treated as such;

2. personal and health problems involving these diseases can affect one's academic and clinical performance and that the impaired nursing student is a danger to self and/or a grave danger to the patients in his/her care;

3. nursing students who develop these diseases can be helped to recover;

4. it is the responsibility of the nursing student to voluntarily seek diagnosis and treatment for any suspected illness;

5. confidential handling of the diagnosis and treatment of these diseases is essential.

**STUDENTS IMPAIRED BY ALCOHOL AND/OR DRUG ABUSE**

**PROGRAM EDUCATION**

The Ohlone College Nursing Program has integrated content on substance abuse throughout the curriculum, with the primary content taught in N 306 Nursing Care of the Mental Health Client & Advanced Gerontologic Care.

**SELF IDENTIFICATION**

If a nursing student is aware of being impaired by alcohol and/or drugs, the student is urged to seek immediate help, realizing that such problems, if left unattended, could prevent the student from satisfactory completing course objectives and obtaining licensure to practice nursing in the State of California.

Counselors can provide information and resources regarding alcohol and drug abuse. They maintain strict confidentiality and are not members of the nursing faculty, nor do they
communicate students' personal issues. Students may contact their assigned counselor, Rosemary O’Neil or any other counselor with whom they feel comfortable. Appointments can be made by calling 510-659-6110 or by visiting the Counseling Center. The Ohlone College Student Health Center can make referrals to other counseling resources including personal, professional counselors and 12-Step Programs, such as Alcoholics Anonymous and/or Narcotics Anonymous meetings.

Revised May, 17, 1998; 05/10
FACULTY ASSESSMENT, INTERVENTION AND SUPPORT

Behaviors that may indicate a student is impaired by alcohol and/or drug abuse include, but are not limited to:

- Physical symptoms: smell of alcohol on the breath, altered gait, slurred speech, evidence of track marks, dilated or constricted pupils, unexplained red eyes and runny nose, unkempt or deteriorated appearance
- Impaired judgment
- Mental or emotional symptoms: labile attitude, mood swings, emotional outbursts, change in alertness (e.g. unable to concentrate, sleeping, disorientation) exhibiting signs of increasing restlessness, anger, sadness, depression, or being easily irritated and overly sensitive to criticism
- Disruptive, inappropriate, or inconsistent behavioral pattern: dropping or failing grades, assignments completed with performance varying from adequate to outstanding, unexplained deterioration in clinical performance, increasing pattern of tardiness, taking long lunch breaks or frequent bathroom breaks, absenteeism (especially on Mondays, Fridays, and/or on a high performance requirement day), poor interpersonal skill such as antisocial or isolating behavior, becoming argumentative or secretive

A reasonable suspicion may arise from the following circumstances: report of suspected abuse from peers or staff; accident or injury on the job; altercation with other students, instructors, clinical agency personnel, or clients; obvious impairment of physical or mental abilities such as slurred speech, difficulty in maintaining balance, or unexplained significant deterioration in clinical performance; student’s behavior posing a danger to the safety and well-being of self or others in the classroom or clinical setting; the student’s admission regarding alcohol or drug abuse; or any other reasonable evidence giving rise to suspicion of use of alcohol, illegal drugs, or inappropriate use of legal drugs.

When the instructor has a reasonable suspicion that alcohol, illegal drugs or their metabolites, or an inappropriate amount of legal drugs is present in a student’s body, the student will be required to leave the classroom or clinical unit immediately and to submit to a urine or blood alcohol/drug test immediately at a designated site. No testing of the student will be conducted without the student’s consent. However, a student’s consent to alcohol/drug testing is required as a condition of continued enrollment and refusal of the student to submit to such a test shall be sufficient reason for dismissal. Any student failing such a test will be subject to immediate suspension from the program. If on campus, security will be contacted.

The instructor will document impaired behaviors in relation to the student’s ability to meet course or clinical objectives on the Nursing Department Student Counseling form. If alcohol/drug testing is required, a detailed description of the incident and a copy of the test results will be included. The Division Dean will be notified immediately. A copy of the written counseling form will be submitted to the Division Dean and placed in the student’s file. The Division Dean and instructor will meet with the student within two working days following the incident. Students who drug test positive will be immediately suspended from the Nursing
Program. It is the student’s responsibility to seek rehabilitation from a licensed chemical dependency counselor.

The Division Dean will write a letter detailing problem behaviors and program requirements. A contract will specify criteria for readmission to the Nursing Program. A copy of this letter and contract will be sent to the student and instructor, and be placed in the student's file. The student has the option to respond in writing.

SUSPENSION

The student will receive a disciplinary suspension from the Nursing Program for a minimum of one year. The suspension will be in accordance with the Ohlone College Standards of student Conduct and Discipline and Due Process Procedures. Documentation that the student has remained drug and/or alcohol free for a minimum of one year and is safe to return to the Nursing Program must be provided by a licensed chemical dependency counselor. Upon receiving sufficient evidence of rehabilitation, the student will be viewed as in good standing able to reapply to the Nursing Program.

READMISSION

Readmission requirements are:

• Submit an application for readmission to the Nursing Program Admissions and Promotions Committee. A letter should be attached addressing how the student met the contract criteria with substantiated documentation.
• Ask a licensed chemical dependency health counselor to submit a letter to the Division Dean indicating that the student has been drug and/or alcohol free for a period of one year, has actively participated in rehabilitation, and is safe to return to the Nursing Program. This letter must be sent directly from the counselor to the Division Dean.
• Reentry is based upon a space available basis.
• Upon reentry, the student is required to provide a monthly report regarding continuing rehabilitation from a licensed chemical dependency counselor to the Division Dean. The report must be sent directly from the counselor to the Division Dean.
• A second documented incident of unsafe impaired behavior will result in expulsion from the Nursing Program with no possibility of reentry.

STUDENTS IMPAIRED BY EMOTIONAL ILLNESS

SELF IDENTIFICATION

If a nursing student is aware of being impaired by emotional illness, the student is urged to seek immediate help, realizing that such problems, if left unattended, could prevent the student from
satisfactorily completing course objectives and obtaining licensure to practice nursing in the State of California. The Ohlone College Student Health Center can make referrals to personal, professional counselors.

**FACULTY ASSESSMENT, INTERVENTION AND SUPPORT**

Behaviors that may indicate a student is impaired by emotional illness include but are not limited to:

- Physical symptoms: unkempt or deteriorated appearance
- Impaired judgment
- Mental or emotional symptoms: labile attitude, mood swings, emotional outbursts, change in alertness (e.g., unable to concentrate, sleeping, disorientation), exhibiting signs of increasing restlessness, anger, sadness, depression, or being easily irritated and overly sensitive to criticism
- Disruptive, inappropriate, or inconsistent behavioral pattern: dropping or failing grades, assignments completed with performance varying from adequate to outstanding, unexplained deterioration in clinical performance, poor interpersonal skills such as antisocial or isolating behavior, becoming argumentative or secretive.

A reasonable suspicion may arise from the following circumstances: report of suspected illness from peers or staff; altercation with other students, instructors, clinical agency personnel, or clients; obvious impairment of mental abilities such as significant deterioration in clinical performance; student’s behavior posing a danger to the safety and well-being of self or others in the classroom or clinical setting; the student’s admissions regarding emotional illness; or other reasonable evidence giving rise to suspicion of emotional illness.

Any student demonstrating impaired behavior in the classroom or clinical setting will be asked to leave immediately. The instructor will **document impaired behaviors in relation to the student’s ability to meet course or clinical objectives** on the Nursing Department Student Counseling form. A copy of the written counseling form will be submitted to the Division Dean and placed in the student’s file. The Division Dean and instructor will meet with the student within two working days following the incident. It is the student’s responsibility to seek rehabilitation from a licensed psychiatric professional.

The Division Dean will write a letter detailing problem behaviors and program requirements. A contract will specify criteria for readmission to the Nursing Program. A copy of this letter and contract will be sent to the student and instructor, and be placed in the student’s file. The student has the option to respond in writing.

**SUSPENSION**

The student will receive a suspension from the Nursing Program for a minimum of one semester. The suspension will be in accordance with the Ohlone College Standards of Student Conduct and Discipline and Due Process Procedures. Documentation that the student is safe to return to the Nursing Program must be provided by a licensed psychiatric professional. Upon receiving
sufficient evidence of rehabilitation, the student will be viewed as in good standing and able to reapply to the Nursing Program.

READMISSION

Readmission requirements are:

• Submit an application for readmission to the Nursing Program Admissions and Promotions Committee. A letter should be attached addressing how the student met the contract criteria with substantiated documentation.
• Ask a licensed psychiatric professional to submit a letter to the Division Dean indicating that the student has actively participated in rehabilitation and is safe to return to the Nursing Program. This letter must be sent directly from the counselor to the Division Dean.
• Reentry is based upon a space available basis.
• Upon reentry, the student is required to provide a monthly report verifying continuing rehabilitation from a licensed psychiatric professional to the Division Dean. The report must be sent directly from the counselor to the Division Dean.
• A second documented incident of unsafe impaired behavior will result in expulsion from the Nursing Program with no possibility of reentry.

"Confidential handling of the diagnosis and treatment of these diseases is essential." (Guidelines for Schools of Nursing in Dealing with The Matter of Nursing Students impaired by Alcoholism, Drug Abuse and Emotional Illness). Information regarding the impaired student's performance will be shared with other instructors on a need to know basis.

Questions regarding this policy may be directed to the Division Dean in the Health Science Office. (742-3100)

Adopted by the Nursing Faculty at Ohlone College, 1980.
Revised 1993, 1996, 5/10
Approved by the Board of Trustees January 13, 1994
COMMUNICATING WITH STUDENTS
COMMUNICATING WITH STUDENTS

1. Office hours should be communicated with students via verbal or written formally, or posted on Ohlone faculty webpages.

3. Current lists of student names, phone numbers and addresses are available to the faculty. When students inform the faculty of any changes, please notify the nursing division office to keep records updated.

4. It is up to each individual faculty member to decide whether students may have the instructor’s personal phone number and address. They can be directed to leave messages on your voice mail or by email.
NURSING FACULTY MENTOR

AND

ADJUNCT NURSING FACULTY

GUIDELINES
Mentoring by a full-time nursing faculty member is provided on a regular basis to all full-time, adjunct faculty. Assistant instructors and clinical teaching assistants will receive additional guidance as required and determined by the faculty mentor. The role of the faculty mentor is not limited to just “orienting” the new member, a process with which nurses are familiar. The term mentor implies much more than orienting. Bernadette Van Deusen describes the mentoring process as “an essential experience for easier career development and success and an enriching experience for personal development.”

The role of the mentor then, is to orient, affirm, acknowledge, facilitate, inspire, listen, guide, model, nurture, socialize, understand, promote, respect and even more. The mentor has special, intuitive information to share, is there in times of stress, is a sounding board for the new member, is real and is loyal. This valuable mentoring process is on-going and involves a commitment of time, energy and of caring.

Other resources augment the mentoring process of new nursing faculty members. New full-time faculty members are a part of the campus-wide orientation activities. Attending Faculty Senate meetings and United Faculty Organization also helps to acquaint them with Ohlone College. Nursing faculty who are mentors to adjunct faculty will need to tour them around campus and plan for introductions to help expedite the socialization process. A planned orientation session just for new nursing faculty takes place each semester as the need arises and is conducted by the clinical coordinator and appropriate nursing faculty. The Ohlone College Nursing Program Faculty Handbook provides an extensive reference guide for policy statements and operational procedures relevant to teaching in the nursing program. The major topic areas covered in the handbook that the mentor and new member will be considering are Ohlone Campus procedures and services, nursing theory courses, nursing skills lab guidelines and services, guidelines for teaching students in the clinical area and nursing faculty responsibilities and guidelines.

As outlined briefly here, and described in the job description on the following page, mentoring a new nursing faculty member is multifaceted. Mentoring involves a process over time, a commitment as well as a responsibility and mentoring takes the cooperation of all nursing faculty, not just the designated mentor.

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* Van Deusen, B. and Ramirez, M., Components of Mentoring—Mentor Preparation Module, July 1991, Ohlone College Nursing Program.
JOB DESCRIPTION—NURSING FACULTY MENTOR

The Faculty Mentor will:

1. Plan to meet the new faculty members and introduce them to campus-wide student resources, faculty resources, services and personnel.

2. Review the course objectives, course syllabus, attendance policy, grade sheets, counseling forms, tutorial services available and course evaluation procedures.

3. Discuss guidelines for clinical courses, such as issues of attendance, health requirements, student incident reports, workman’s compensation forms, clinical evaluation requirements, and care plan requirements.

4. Guide planning orientation to the clinical facility, providing names of contact persons.

5. Provide guidelines for use of the Nursing Skills Lab, AV and CAI resources.

6. Discuss resources for understanding nursing faculty responsibilities and guidelines, committees, program evaluation and instructor evaluation, all found in the Nursing Program Faculty Handbook.

7. Refer to the Nursing Student’s Handbook for admission and promotion information, student grievance protocol, etc.

8. Provide guidance related to the Roy Adaptation Nursing Model, themes, threads, reviewing nursing care plans, feedback on clinical evaluations and input on pre and post clinical conferences.

9. Establish on-going communication, develop a calendar of meetings as well as weekly phone contact before and/or after clinical assignments as deemed necessary.

10. Arrange for clinical observation of clinical teaching instructors, review and provide input on student clinical evaluations and consult by phone as needed for purposes of maintaining consistency in clinical assignments.

Other new instructors have requested information regarding the following topics:

1. Guidelines on how to correct NCPs.
2. How to track students throughout the course
3. Kinds of questions to ask students?
4. Faculty contact sheet
5. How to use WebCT and WebADVISOR
6. Provide course syllabi in advance and schedule time for adjunct faculty to ask questions.
7. Offer to let adjunct instructors come to skills lab and scheduled class sessions.
8. Offer to arrange a time for adjunct faculty to meet students before first clinical day.
SUPPORT SERVICES

Faculty Meetings

Faculty meetings are scheduled in advance. You may, however, be requested to attend select meetings if there is special information that affects you or the agenda is directly related to the courses you are teaching.

Mail

Mailboxes for all instructors are located on the second floor of the Newark Campus.

Tutorial Center (Nursing Skills Lab, Math Lab, Reading Lab, Writing Lab)

Tutoring services are available upon student and/or faculty request.

Duplicating

Refer to description in Faculty Handbook.

Parking

Refer to description under Campus Security.

Class Related Procedures

Course Syllabus – Located on WEBCT/Blackboard

Textbooks – Instructor copies can be requested from the vendors.

Office Hours

Arrangement for five hours per week of office hours for counseling and/or evaluation should be made and posted on your door, or given to students the first day of class.

Nursing Care Plans

NCPs are usually collected immediately after the second clinical day and should be returned as soon as possible for student input.

Health Requirements

Students are required at the beginning of each clinical course to present evidence of current AHA CPR certification, serial PPDs or chest X-ray, Rubeola, Hepatitis B (Hepatitis titer) and Rubella immunity. If the Health information is not current, the student should be asked
to leave the hospital and should not be readmitted until the data is updated and cleared by the faculty member. See Joint Commission Requirements for specifics.

Clinical Attendance Requirements

See Student Handbook for guidelines on attendance.

Incidents Requiring Medical Treatment

Your packet will contain a copy of the Certificate of Insurance contract and the necessary form from Alameda County Schools Insurance Group. Students injured during clinical assignment are to be treated in the hospital’s emergency room. See the memorandum outlining guidelines form completion.

Student Evaluation/Grading

Weekly feedback is given to students regarding clinical performance. Students are expected to participate in their own evaluations and complete an action plan.

A formal written evaluation is done at the end of each clinical course. Arrangements should be made for discussion with students at the clinical facility or on campus.

Completed evaluations are to be routed to student files located in NC1324.

Evaluation of Instructor

The Division Dean, Director of Nursing or a full-time faculty member may visit your clinical "class". An evaluation conference with the Division Dean may be scheduled to review the clinical visit or student evaluations. You are encouraged to request a conference, if you desire.

Optional Activity

Students often desire to make arrangements to “celebrate” the end of clinical with a social activity, i.e., potluck, luncheon out, etc. You may follow whatever procedure is comfortable for you.

Nursing Faculty Miscellaneous Forms

Materials provided from Health Science Department secretary:

1. Incidents requiring medical treatment:
   b. Form for Alameda County Schools Insurance Group.
2. Miscellaneous office supplies
3. Mileage Reimbursement Forms are found online.
   a. MapQuest or Google map with mileage is mandatory for reimbursement
4. Absence sheets
   a. sick time, personal leave, jury duty, bereavement leave
NURSING DEPARTMENT

STANDING COMMITTEES
NURSING DEPARTMENT STANDING COMMITTEES

Curriculum Committee
Members: Division Dean, Assistant Director of Nursing all nursing faculty, and student representatives from first year, second year and mobility program.

Purposes: To make recommendations regarding policies and procedures that relate to the curriculum (i.e., course content, sequencing, time allocations, teaching/learning tools and instructional activities).

To insure systematic evaluation and revision of the curriculum (i.e., schedule periodic evaluation of philosophy, objectives and clinical facilities).

Meets: At least once each month of the academic year, or more frequently as needed.

Nursing Admissions and Promotions Committee
Members: Two nursing faculty members.

Purposes: To review applications for advance standing and readmission and make recommendations.

To make recommendations regarding admission, progression, promotion, and readmission policies.

Meets: Approximately six (6) to twelve (12) times each year.

Scholarship Committee
Members: Division Dean, three nursing faculty members and representatives from Financial Aids as needed.

Purposes: To assist us in selecting qualified nursing applicants for select scholarships.

To provide students with current information on scholarships and book grants.

Meets: Approximately six times per year.

Faculty Committee
Members: Division Dean, all full-time and part-time faculty.

Purpose: To assure effective management of the nursing program.

Forum to discuss and make decisions about relevant topics; student progression, curriculum, general business, etc.

Meets: Approximately one meeting per month.
Nursing Student Club Advisors

Members: Two nursing faculty plus Renee Wong-Gonzales, ASOC Advisor (One faculty to act as chair with two co-chairs, one for generic students and one for alumni).

Purposes: To provide guidance to NSOC and act as a resource to opportunities available in college and professional community.

To encourage support of alumni participation in planning and attending activities.

Meets: Coincide with NSOC meetings.

Educational Resources

Members: Two faculty members and Skills Lab Supervisor.

Purposes: To assure review of library holdings for currency and relevancy, placing of new texts on shelves in timely fashion, ordering texts, journals, and coordinating materials on reserve and media with Nursing Resources Center.

Health Science Advisory Board

Members: Division Dean, Assistant Director of Nursing, and representatives from area hospitals.

Purpose: Provide program planning input to assure that the needs of the community are being met and program outcomes are consistent with entry level RN practice.

Meets: Twice each year.

Verle Waters Endowment Executive Board

Members: One faculty member, Division Dean, and community members.

Purpose: Serve as faculty representative to Executive Board. This board will administer funds for endowment and plan future fund raising activities.

Meets: Approximately two (2) to four (4) times each year.
**Ad Hoc Event Planning Committee**

Members: Faculty member (chair), faculty member, Executive Board, students

Purpose: To plan and implement fund raising events for endowment.

**Standing Committees**

1. At the beginning of the school year, each committee will develop goals to be accomplished.
2. At the end of the year, an evaluation is written to determine the outcomes of goals.

**Faculty and Curriculum Meetings**

1. Are usually scheduled at the beginning of the semester with faculty consensus. They may be every other week for three hours.
2. Special workshops for curriculum are scheduled for longer periods usually between semesters.
3. Minutes for the faculty meetings and workshops are done by faculty on a rotating basis.
4. Agenda for meetings is distributed via email before meetings. Any additional ideas for the agenda should be communicated to chairperson.
5. Duties of participants:
   - **Members:** Agenda items to leader ten working days before meeting.
   - **Leader:** Sets agenda, distributes agenda to all full-time and adjunct faculty and chairs meeting
MISCELLANEOUS

Outstanding Student/Alumni

1. Each year, the nursing faculty chooses a student who was outstanding in his/her class to be presented at an awards ceremony. Also, an alumnus may be chosen from a graduate from the nursing program to be presented at graduation.

Mileage and Conferences

1. Forms must be filled out and returned to the nursing division office.

2. Sometimes the faculty must use her own VISA or MasterCard to reserve spaces in conferences, but reimbursement will be mailed at a later date.

Telephone Use: See instructions in pamphlet included in this section.

Nursing Diagnosis: NANDA approved list

Faculty Illness

Report personal illness or need for leave to the Division Dean. She, in turn, will notify Personnel if absence is for more than three consecutive days with a serious illness, injury, surgery or communicable disease affecting your ability to perform your job. A physician’s statement may be needed to return to work.
STAFF DEVELOPMENT

FLEX AND OTHER ACTIVITIES
Staff Development forms are located on line, go to www.ohlone.edu then click on A to Z index, then select P for professional development.

Mileage reimbursement forms are located on line, go to www.ohlone.edu then click on A to Z index, then select HR for human resources. Maps must be submitted with mileage forms. Mileage is provided only after travel is greater than the distance from the college and home address.

Flex activity forms are located on line, go to www.ohlone.edu then click on A to Z index, then select P for professional development.
ACADEMIC POLICIES FOR NURSING PROGRAM
OHLINE COLLEGE
POLICY ON ACADEMIC INTEGRITY

What is Academic Dishonesty?

Academic dishonesty occurs when a student attempts to show possession of a level of knowledge or skill which he or she does not possess. The two most common kinds of academic dishonesty are “Cheating” and “Plagiarism.” Cheating is the act of obtaining or attempting to obtain credit for academic work through the use of dishonest, deceptive or fraudulent means. Plagiarism is representing the work of someone else as your own and submitting it to fulfill academic requirements.

Faculty should make every reasonable effort to foster honest academic conduct. Faculty should discuss what is considered academic dishonesty with their students, either through the course outline or referenced at www.ohlone.edu/org/studentservices/academicdishonesty.html

Students should have a clear understanding of their consequences of any violations.

The following list exemplifies some of the activities defined as academic dishonesty.

Cheating

1. Copying, in part or in whole, from someone else’s test or obtaining answers from another during the test.
2. Submitting work presented previously in another course, if contrary to the rules of either course.
3. Altering or interfering with grading.
4. Using or consulting during an examination sources or materials not authorized by the instructor.
5. Committing other acts which defraud or misrepresent.

Plagiarism

1. Incorporating the ideas, words, sentences, paragraphs, or part of another person’s writings, without giving appropriate credit, and representing the product as your own work.
2. Representing another’s artistic/scholarly works (such as musical compositions, computer programs, photographs, paintings, drawings, or sculptures) as your own.
3. Submitting a paper purchased from a research or term paper service.

Other Specific Examples of Academic Dishonesty

1. Purposefully allowing another student to copy from a paper during a test.
2. Giving one’s homework, term paper or other academic work to another student to plagiarize.
3. Having another person submit any work in another student’s name.
4. Lying to an instructor or university official to improve a grade.
5. Altering a graded work after it has been returned, then submitting the work for regrading.
6. Removing tests or test questions from the classroom without the approval of the instructor.
7. Submitting another individual's work as one's own (paper, process recording, homework, nursing care plan).
8. Having a typist correct work for spelling or grammar, if contrary to the rules of the course.
9. Forging signatures on drop/add slips or other college documents.

**Consequences of Academic Dishonesty**

Academic and/or administrative sanctions may be applied in cases of academic dishonesty. The imposition of one variety of sanction does not preclude the additional imposition of the other. After verifying that academic dishonesty has occurred by either personal observation or document, a variety of sanctions will be employed depending on the seriousness of the occurrence.

**In all cases the violation should be reported to the Vice President, Student Development.**

1. Receive a failing grade on the test, paper, or exam;
2. Have the course grade lowered, or possibly fail the course;
3. Under the standards of student conduct a student may receive:
   a. Warning
   b. Reprimand
   c. Probation
   d. Suspension
   e. Expulsion

Faculty are responsible for determining the type of academic sanction to be applied to students involved in incidents of cheating or plagiarism. Before sanctions are employed the incident should be verified either through personal observation or documentation. Usually a form of "grade modification" will be employed. Students rights remain protected under “due process”.


Academic Integrity

The nursing faculty believes that personal integrity is a fundamental characteristic required for nursing practice. Therefore any student behavior that violates the code of academic integrity is subject to penalty. The penalty may include a lowered grade, probation or suspension from the program. Examples of academic misconduct include but are not limited to the following:

- **Submitting another individual's work as one's own (paper, process recording, homework, nursing care plan).**
- **Cheating during an examination. This includes accessing online exams after submission, printing online exams and/or copying exam to email.**
- **Copying information word for word from a source and then claiming it as one's own.**
- **Permitting another student to copy one's work during an examination.**
- **Removing an examination from the classroom without the instructor's permission.**

An admission of guilt by the student will be dealt with by the classroom instructor.* The penalty may range from a verbal warning, to assignment of an F for the exam or assignment, to disciplinary probation** for the student. The penalty of disciplinary probation is administered at the Division Dean level. In all cases the violation should be reported to the Vice President, Student Development. Conversely, a non-admission of guilt by the student (student maintains she/he is innocent of alleged misconduct) requires a formal proceeding. The matter shall be referred to the Division Dean for investigation. At this level, the student has the opportunity to refute the charges. If the matter is not resolved, the student has a right to a hearing. See College Due Process Procedures, which may be obtained through the Admissions and Records Office or the Office of the Vice President, Student Services.

* However, the student has the option of having the matter handled directly by the Division Dean.

** DISCIPLINARY PROBATION: Exclusion from participation in privileges or extracurricular college activities set forth in the written notice of disciplinary probation for a specified period of time.

Obtain form “NOTICE OF CHARGES OF VIOLATION OF STANDARDS OF STUDENT CONDUCT”, from [http://www.ohlone.edu/org/studentservices/docs/standardsofstudentconduct.pdf](http://www.ohlone.edu/org/studentservices/docs/standardsofstudentconduct.pdf)

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Attendance, Conduct

Regular classroom attendance in theory is expected and essential for successful academic work and practice. Faculty may elect to establish attendance policies including assignment of a failing grade for excessive absence. All exams including the final will be scheduled during the course's beginning and ending dates noted in the schedule. Students are responsible for all make-up work due to absences and must make arrangements with the instructor. All course work (make-up exams, skill checkoffs and all course assignments) must be completed no later than two days following the course's official ending date. A missed exam must be reported to the instructor prior to the scheduled time of the exam and must be made up the first day back to school whether it be a clinical or theory day. Exact arrangements are to be made with individual clinical instructors. If the above procedure is not followed, a grade of zero will be recorded for the exam in question; no make-up will be given.

Full attendance in the clinical area and skills laboratory is expected in order for objectives to be met and to provide adequate opportunities for evaluation. In the unavoidable event that the student must miss clinical time, the student must obtain permission for this absence by contacting the assigned clinical instructor. Students who are members of Armed Forces Reserve Units are required to schedule military duty outside of regularly scheduled clinical hours. Further, it is the responsibility of the student to plan for compensatory activities with the instructor before returning to the clinical area. Absences may result in a clinical grade of unsatisfactory for the course. Absences in any clinical rotation of more than 1 day will prompt the instructor to review clinical progress with the student. Repeated absences across courses will be reviewed by the total faculty and specific attendance expectations will be set.

If at any time in the judgment of the nursing instructor, a student's conduct displays a potential harm to the well being of patients, the student will be directed to leave the clinical area.

Students who wish to audiotape faculty lecture should notify the faculty member prior to taping. Students are forbidden to videotape and/or post faculty lectures onto the internet without obtaining permission from the individual faculty in advance.
The Joint Commission Requirements

A current CPR certificate (American Heart Association that will not expire during the two years of the nursing program), current immunization status per CDC recommendations for Health Care Workers, required blood titers, and record of health exam must be on file in the Health Sciences Office for any student to participate in any clinical assignment. Commencing Fall 2004, the Student Health Center will impose a $50.00 fee for the mandatory health screening. Refer students to their acceptance letter. Students should maintain personal copies for their own records.

Policy on Student Criminal Background Checks and Urine Drug Screening

The Joint Commission Comprehensive Accreditation Manual for Hospitals 2004 now requires that all staff members, students, instructors and volunteers meet new stands relating to criminal background and freedom from drugs. This policy affects any students enrolled in the following health sciences programs at Ohlone College: registered nursing, respiratory therapy, physical therapist assistant, and phlebotomy.

1. Criminal background check. Students must clear a criminal background check before admission to the listed health science programs. Failure to undergo the background check will result in dismissal from the program. If the background check indicates criminal behavior, the student may be dismissed from the program. Students may appeal the decision and will have the opportunity to present information to dispute the background check.

2. Drug testing. The Health Sciences Division maintains a no tolerance policy regarding substance abuse. Students must clear a urine drug test. Failure to undergo the drug test will result in dismissal from the program. If the drug screen comes back diluted or adulterate, the student will be allowed one retest. If the student fails the second test, the student will not be admitted to the program.

Students are responsible for all costs associated with criminal background check and drug screening. Students must further agree that all results are available to the program and the clinical sites associated with the program. Should a clinical agency refuse to place a student based on the outcome of the background check and/or the drug screen, the program has no responsibility for arranging alternate clinical placements.

Further information and paperwork for obtaining the required background check and urine screening are provided to the student upon admission to the designated program.

Health, Illness, Injury, Accommodations

A physical examination is required upon admission to the nursing program and upon re-entry after an absence of over a year. Forms and copies of the original health exam may be obtained in from Student Health Service. Evidence of a negative PPD every year or chest film every 3 years is required at the beginning of each year. A second PPD is also required before attending
all clinical facilities. Tetanus shots required every 10 years. H1N1 is required upon admission to the program. Documented evidence of Rubella immunity, Rubeola immunity, and Hepatitis B, a Hepatitis titer, and Varicella immunity is a one-time requirement due upon admission to the program. All data regarding health status, immunizations, Standard Precautions testing, and CPR certification must be kept current and on file either in the Health Sciences office or the Student Health Center. **The faculty requests that each student keep a personal copy of all laboratory results and immunizations.** Each clinical instructor will verify currency of student records prior to allowing participation in clinical assignments. Hospital facilities require this information in order to guarantee the health and safety of those who care for patients and the patients themselves. The Joint Commission requires health care providers, including students, to receive a flu shot on a yearly basis or sign a waiver of refusal.

Pregnancy may pose special problems for women students. While the student's continuation in the program during pregnancy is not discouraged, it is necessary that the faculty be informed of the pregnancy as soon as possible. When a student becomes pregnant, she must notify their nursing faculty member and the Director of Nursing in writing and sign a release form absolving the college from liability due to illness or injury which may occur during the clinical experience and present a signed statement from the attending M.D. verifying that the student may safely participate in the program. The form “Report of Medical Examination During Pregnancy” is located in the Health Science Office. It is the student’s responsibility to provide the completed form as soon as possible upon identification of the pregnancy.

Illness may interfere with the achievement of educational objectives and/or patient welfare. Instructors may require that the student provide information from a physician of his/her ability to return to the clinical area relative to the attainment of educational objectives.

The College, through Worker’s Compensation, covers costs associated with emergency treatment of injuries to students that occur in the clinical facility. Any injury sustained in an on-campus laboratory/class is not covered by Worker's Compensation. Students injured on campus must assume financial responsibility for medical care.

Students who seek accommodations must identify their needs to the Nursing Program Director upon admission to the Nursing Program and individual course faculty at the beginning of each course. It is the student’s responsibility to provide complete documentation for the type of accommodation to the Ohlone College Disabled Students Program Services (DSPS). The Nursing Program Director must obtain validation of the accommodations from DSPS prior to their implementation. Students are responsible for informing DSPS of the time, date and faculty contact at least one week in advance for each scheduled exam. Certain functional abilities are essential to provide safe, effective nursing care during clinical education and practice as a registered nurse. These abilities include, but are not limited to: ability to make and interpret accurate visual observations, ability to communicate effectively, both verbally and nonverbally, ability to maintain accurate patient records, ability to perform complete physical assessment, perform procedures, administer medications and assist with patient care activities, ability to develop and refine problem-solving skills critical to practice as a nurse, ability to maintain personal integrity, empathy and compassion for others and lastly, the ability to adapt to and function effectively in stressful situations and conditions.

REVISED JUNE 30, 1998; 6/04; 7/08, 5.10